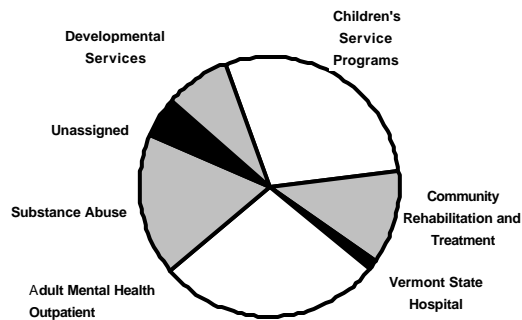


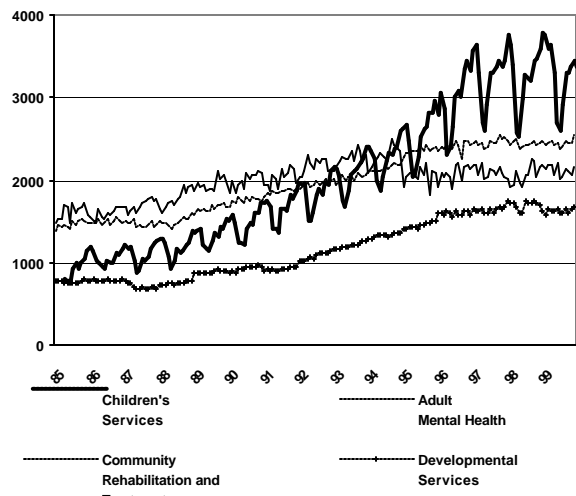
Vermont Department of Developmental
and Mental Health Services

1999 Statistical Report

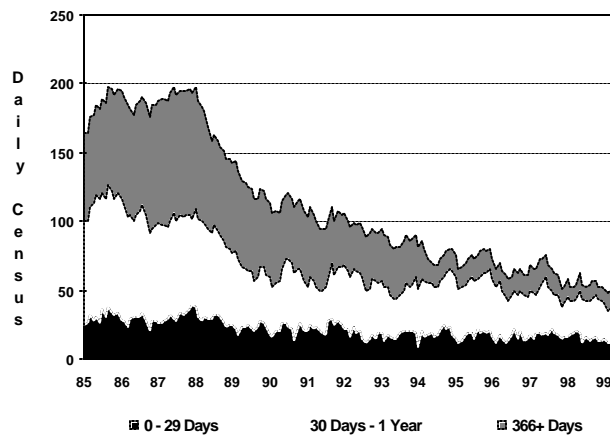
CLIENTS SERVED
By Primary Program Assignment



COMMUNITY PROGRAMS
Clients Served by Month



VERMONT STATE HOSPITAL
Patient Days by Length of Stay



THE STATE OF VERMONT

DEPARTMENT OF DEVELOPMENTAL AND MENTAL HEALTH SERVICES

**103 South Main Street
Waterbury, Vermont 05671-1601**

**Rodney Copeland, Ph.D.
Commissioner**

FISCAL YEAR 1999

STATISTICAL REPORT

Prepared by:

John A. Pandiani, Chief of Research and Statistics

David Aylesworth, Research and Statistics Analyst

Pamela Mack, Administrative Assistant

Rachel Mayer, Business Applications Analyst

Carol McGranaghan, Organizations and Operations Analyst

Andrew Zovistoski, Database Administrator

INTRODUCTION

The Vermont Department of Developmental and Mental Health Services Statistical Report presents a systematic quantitative overview of the clients and services of Vermont's Developmental and Mental Health service delivery system. This report is intended to function as a reference document for Mental Health administrators, policymakers, and other interested parties. Annual statistical reports have been published since 1985. Together, these reports provide a detailed history in identical format of the development of systems of community care and the decline in the amount of publicly funded institutional care for people in need of developmental and mental health services.

The report consists of three major statistical sections followed by detailed notes that provide the definitions, methodological specifications, and caveats that are necessary to interpret the statistical results. The first section presents a comparative overview of the major programs supported by the Department of Developmental and Mental Health Services. The next two sections provide more detailed descriptions of the major components of the system: community service providers and the Vermont State Hospital.

Data presented in this report were provided to the Department of Developmental and Mental Health Services by the state's Designated Community Service Providers and the Vermont State Hospital. Institutional data are based on a complete enumeration of clients and services. Designated Community Service Provider data, on the other hand, describe only fully registered clients of the agencies. Designated Community Service Provider clients who receive only emergency services, or who receive only brief service from agency programs were not included in reports submitted to the Department of Developmental and Mental Health Services by some participating agencies.

All of the data in this report must be considered in light of the detailed notes presented as Part IV of the report. Part IV provides definitions of terms used in this report as well as cautions that must be observed in order to arrive at valid interpretations of the data. Where appropriate, instances and sources of irregularities in the data that could lead to erroneous conclusions are identified. These notes were prepared in consultation with the technical staff and administrators of the state's institutions and community providers. All concerns expressed by participating agencies have been incorporated into these notes. When the data are considered in light of the accompanying notes, they should provide as complete and accurate an overview of the clients and activities of programs funded by the Vermont Department of Developmental and Mental Health Services as can be reasonably expected.

Part I presents an overview of Vermont's Developmental and Mental Health Services service delivery system. Data on the number and characteristics (both demographic and clinical) of clients served and a summary of services provided by each

of the five major programs supported by the Department of Developmental and Mental Health Services as well as substance abuse programs at community mental health centers that are supported by the state's Office of Alcohol and Drug Abuse Program are presented in a comparative format. These programs include Children's and Adult Mental Health outpatient programs, Community Rehabilitation and Treatment programs, and Community Developmental Services programs, as well as inpatient services provided by the Vermont State Hospital. Data elements reported in Part I include each client's area of residence, age, gender, reported income, and responsibility for fee; his or her clinical diagnoses, problem assessment, and length of stay; a summary of services provided including individual and group services, day services, chemotherapy, diagnosis and evaluation, case management services, vocational services and residential services; and each client's condition on termination.

Part II presents a more detailed description of community clients and services. Comparable client data are presented for each of the state's community programs, and patterns of service delivery are detailed at both the clinic and program level. Finally, data regarding the influence of client diagnostic categories on service delivery patterns and the influence of client demographic and diagnostic characteristics on condition at termination are presented.

Part III describes patients who were in residence at the Vermont State Hospital during FY1998. This section complements the overall description of Vermont State Hospital clients and services presented in Part I by focusing on three characteristics that are of particular interest with regard to this client population: patients' legal status, the discharge rates of recently admitted patients, and the length of stay for continuing patients. Comparable information on each of these characteristics is presented for selected patient demographic and clinical categories.

Requests for additional information or analyses may be directed to:

John A. Pandiani, Ph.D.
Department of Development and Mental Health Services
103 South Main Street
Waterbury, Vermont 05671-1601
(802) 241-2639

ACKNOWLEDGMENTS

This report is the result of the cooperative efforts of individuals in every part of Vermont's Department of Developmental and Mental Health Services delivery system. The Department of Developmental and Mental Health Services is indebted to all who contributed to the development and maintenance of the data systems that made this report possible.

The Management Information System Database Managers at community service providers and institutions worked closely with the Department of Developmental and Mental Health Services staff throughout the year to ensure the accuracy and identify the shortcomings of the data. Even more important, their continuing efforts to ensure accurate and uniform coding of service and client data, to streamline paper flow, and to make their Management Information Systems a useful management tool were essential to the completeness and accuracy of this report. During FY1999, the MIS Database Managers included:

Carol Ann Bean (Howard)
William Claessens (Northeast)
Rob McShinsky (Clara Martin Center)
Jan Edwards (VSH)
Shawn Manwaring (WCMH)
Edward Giroux (Franklin)
John Kinney (Lamoille)
Kristen Anderson (NFI)

Gail Mero (UCS)
Lynn Snay (Champlain)
Nancy Smith (Rutland)
Sandra Stubbs (LSI, UVS, SAS)
Emily Van De Weert (Addison)
Jim Vaillancourt (Newcoast)
Adena Weidman (VSH)
Robert Wickburg (Southeast)

The Directors of Vermont's Community Service Providers and institutions have been responsible for the development and maintenance of their respective Management Information Systems. Their support for the accurate accrual of comparable data has been and continues to be essential. The Department of Developmental and Mental Health Services thanks the following administrators for their cooperation and support.

William Alexander (Lamoille)
Bill Ashe (Upper Valley)
Kathy Gutting (NFI)
Judith Hayward (Southeast)
Linda Chambers (Clara Martin Center)
James Erwin (Northeast)
John Halpin (UCS)
Cheryl Thrall (Lincoln)

James Leddy (Howard)
Ted Mable (Franklin)
Mark Monson (Rutland)
Kevin O'Riordan (Sterling)
Steve Maglione (Champlain)
Bert Francke (VSH)
Roger Strauss (Washington)
Robert Thorn (Addison)

LIST OF TABLES

<u>Table</u>	<u>Title</u>	<u>Page</u>
Part I: Overview		
1-1	Number of Clients Served	2
1-2	Clients Served per 1,000 Population	3
1-3	Age of Clients Served	4
1-4	Gender of Clients Served	5
1-5	Annual Family Income of Clients Served	6
1-6	Responsibility for Fee of Clients Served by Vermont's Mental Health System	7
1-7	Diagnosis of Clients Served	8
1-8	Problems of Clients Served	9
1-9	Length of Stay of Clients Served	10
1-10	Individual and Group Services Provided	11
1-11	Day Services Provided	12
1-12	Chemotherapy Services Provided	13
1-13	Diagnosis and Evaluation Services Provided	14
1-14	Case Management Provided	15
1-15	Vocational Services Provided	16
1-16	Residential Services Provided	17
1-17	Condition on Termination of Clients Served	18
Part II: Community Programs		
2-1	Units of Individual Treatment	20
2-2	Units of Day Treatment Services	21
2-3	Number of Clients Served by Treatment Programs each Month	22
2-4	Number of Clients Assigned to Treatment Programs who were Served each Month	23
2-5	Units of Service Provided each Month	24
2-6	Age of Clients Served	25
2-7	Gender of Clients Served	26
2-8	Gross Annual Household Income of Clients Served	27
2-9	Responsibility for Fee of Clients Served	28
2-10	Medicaid Coverage of Clients Served	29

<u>Table</u>	<u>Title</u>	<u>Page</u>
2-11	Medicare Insurance Coverage of Clients Served	30
2-12	Other Insurance Coverage of Clients Served	31
2-13	State Agency Contract Coverage of Clients Served	32
2-14	Diagnoses of Clients Served	33
2-15	Problems of Clients Served	34
2-16	Length of Stay of Clients Served	35
2-17	Individual and Group Services Provided by Children's Services Programs	36
2-18	Individual and Group Services Provided by Adult Mental Health Programs	37
2-19	Individual and Group Services Provided by Community Rehabilitation and Treatment Programs	38
2-20	Individual and Group Services Provided by Substance Abuse Programs	39
2-21	Individual and Group Services Provided by Emergency Service Programs	40
2-22	Individual and Group Services Provided by Mental Retardation Programs	41
2-23	Day Services Provided by Community Rehabilitation and Treatment Programs	42
2-24	Day Services Provided by Substance Abuse Programs	43
2-25	Day Services Provided by Mental Retardation Programs	44
2-26	Chemotherapy Services Provided by Children's Services Programs	45
2-27	Chemotherapy Services Provided by Adult Mental Health Programs	46
2-28	Chemotherapy Services Provided by Community Rehabilitation and Treatment Programs	47
2-29	Chemotherapy Services Provided by Substance Abuse Programs	48
2-30	Chemotherapy Services Provided by Emergency Services Programs	49
2-31	Chemotherapy Services Provided by Mental Retardation Programs	50
2-32	Diagnosis and Evaluation Services Provided by Children's Services Programs	51
2-33	Diagnosis and Evaluation Services Provided by Adult Mental Health Programs	52
2-34	Diagnosis and Evaluation Services Provided by Community Rehabilitation and Treatment Programs	53

<u>Table</u>	<u>Title</u>	<u>Page</u>
2-35	Diagnosis and Evaluation Provided by Substance Abuse Programs	54
2-36	Diagnosis and Evaluation Services Provided by Emergency Service Programs	55
2-37	Diagnosis and Evaluation Services Provided by Developmental Services Program	56
2-38	Case Management Provided by Children's Services Programs	57
2-39	Case Management Provided by Adult Mental Health Programs	58
2-40	Case Management Provided by Community Rehabilitation and Treatment Programs	59
2-41	Case Management Provided by Substance Abuse Programs	60
2-42	Case Management Provided by Emergency Service Programs	61
2-43	Case Management Provided by Mental Retardation Programs	62
2-44	Vocational Services Provided by Community Rehabilitation and Treatment Programs	63
2-45	Vocational Services Provided by Mental Retardation Programs	64
2-46	Community Residential Services Provided by Children's Services Programs	65
2-47	Community Residential Services Provided by Community Rehabilitation and Treatment Programs	66
2-48	Community Residential Services Provided by Mental Retardation Programs	67
2-49	Condition on Termination of Clients Discharged	68
2-50	Condition on Termination on Clients Discharged by Age	69
2-51	Condition on Termination on Clients Discharged by Gender	70
2-52	Condition on Termination on Clients Discharged by Income	71
2-53	Condition on Termination of Clients Discharged by Diagnosis	72

Part III: Vermont State Hospital

3-1	Average Daily Census	74
3-2	Monthly Utilization	75
3-3	Catchment Area and Utilization	76
3-4	Age and Utilization	77
3-5	Gender and Utilization	78
3-6	Diagnosis and Utilization	
3-7	Legal Status and Utilization	80
3-8	Type of Admission and Utilization	81

<u>Table</u>	<u>Title</u>	<u>Page</u>
3-9	Catchment Area and Legal Status of Patients	82
3-10	Age and Legal Status of Patients	83
3-11	Gender and Legal Status of Patients	84
3-12	Diagnosis and Legal Status of Patients	85
3-13	Type of Admission and Legal Status of Patients	86
3-14	Catchment Area and Discharge Rate of Patients Admitted	87
3-15	Age and Discharge Rate of Patients Admitted	88
3-16	Gender and Discharge Rate of Patients Admitted	89
3-17	Diagnosis and Discharge Rate of Patients Admitted	90
3-18	Legal Status and Discharge Rate of Patients Admitted	91
3-19	Type of Admission and Discharge Rate of Patients Admitted	92
3-20	Catchment Area and Length of Stay of Patients in Residence at End of Year	93
3-21	Age and Length of Stay of Patients in Residence at End of Year	94
3-22	Gender and Length of Stay of Patients in Residence at End of Year	95
3-23	Diagnosis and Length of Stay of Patients in Residence at End of Year	96
3-24	Legal Status and Length of Stay of Patients in Residence at End of Year	97
3-25	Type of Admission and Length of Stay of Patients in Residence at End of Year	98

Part I: Overview

CLIENTS SERVED
By Primary Program Assignment

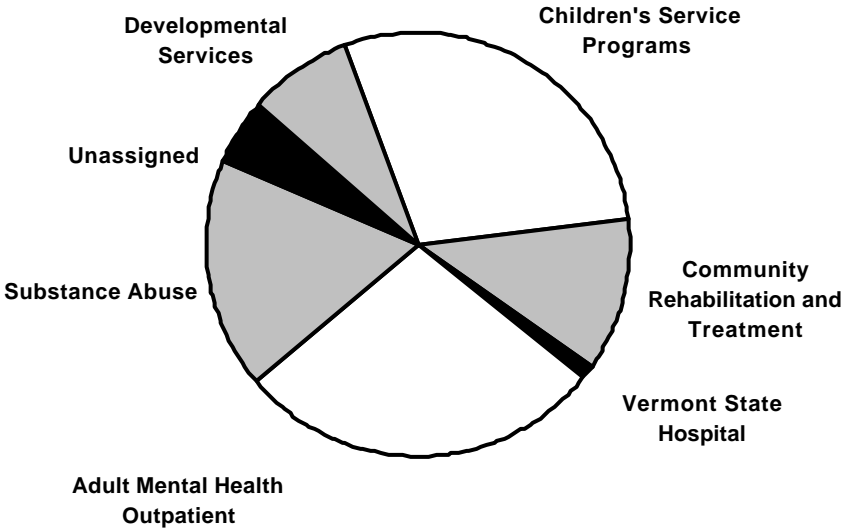


TABLE 1-1
Vermont Department of Developmental and Mental Health Services
NUMBER OF CLIENTS SERVED
by Clients' Program Assignment

Fiscal Year 1999

Community Service Providers	Mental Health Division						Developmental Svcs Division
	Children's Services	Adult Outpatient	Community Rehabilitation	Substance Abuse	Unassigned	State Hospital	Community Program
CSAC							
(Addison)	746	739	172	170	39	11	152
FGI							
(Franklin)	547	679	233	96	184	16	157
Howard							
(Chittenden)	1,220	1,047	647	1,468	195	90	315
LCMHS							
(Lamoille)	169	281	138	87	292	2	48
HCRSSVT							
(Southeast)	1,303	1,134	395	562	455	38	179
NEK							
(Northeast)	1,005	752	397	451	0	18	231
Clara Martin Center							
(Orange)	521	273	124	678	34	11	0
RACS							
(Rutland)	696	923	317	659	0	8	333
UCS							
(Bennington)	514	681	187	345	68	11	127
WCMHS							
(Washington)	564	808	463	2	46	35	263
Champlain							
Vocational Service	0	0	0	0	2	-	53
Lincoln							
Street, Inc.	0	0	0	0	0	-	31
Northeastern Family							
Institute	139	0	0	0	1	-	0
Sterling Area							
Services	0	0	0	0	0	-	31
Upper Valley							
Services	0	0	0	0	0	-	168
TOTAL	7,424	7,317	3,073	4,518	1,316	240	2,088

See Notes 1, 2 and 3.

TABLE 1- 2
Vermont Department of Developmental and Mental Health Services
CLIENTS SERVED PER 1,000 POPULATION
by Clients' Program Assignment
Fiscal Year 1999

<u>Community Service Providers</u>	<u>Total Population</u>	<u>Mental Health Division</u>						<u>Developmental Svcs Division Community Program</u>
		<u>Children's Services</u>	<u>Adult Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Unassigned</u>	<u>State Hospital</u>	
CSAC (Addison)	34,250	21.8	21.6	5.0	5.0	1.1	0.3	4.4
FGI (Franklin)	49,921	11.0	13.6	4.7	1.9	3.7	0.3	3.1
HCHS (Chittenden)	143,491	8.5	7.3	4.5	10.2	1.36	0.6	2.20
LCMHS (Lamoille)	21,650	7.8	13.0	6.4	4.0	13.5	0.1	2.2
HCRSSVT (Southeast)	90,702	14.4	12.5	4.4	6.2	5.0	0.4	2.0
NEK (Northeast)	60,862	16.5	12.4	6.5	7.41	0.0	0.3	3.8
CMC (Orange)	35,039	14.9	7.8	3.5	19.4	1.0	0.3	4.8
RACS (Rutland)	62,825	11.1	14.7	5.1	10.5	0.0	0.1	5.3
UCS (Bennington)	35,699	14.4	19.1	5.2	9.7	1.9	0.3	3.6
WCMHS (Washington)	56,444	10.0	14.3	8.2	0.0	0.8	0.6	4.7
TOTAL	590,883	12.6	12.4	5.2	7.7	2.2	0.4	3.5

See notes 1, 2 and 3.

TABLE 1-3
Vermont Department of Developmental and Mental Health Services
AGE OF CLIENTS SERVED
by Clients' Program Assignment
Fiscal Year 1999

<u>Age</u>	<u>Mental Health Division</u>						<u>Developmental</u>
	<u>Children's</u>	<u>Adult</u>	<u>Community</u>	<u>Substance</u>	<u>Unassigned</u>	<u>State</u>	<u>Community</u>
	<u>Services</u>	<u>Outpatient</u>	<u>Rehabilitation</u>	<u>Abuse</u>		<u>Hospital</u>	<u>Program</u>
0-12	53%	0%	0%	1%	17%	-	10%
13-19	45%	5%	1%	19%	21%	5%	12%
20-34	2%	37%	21%	40%	25%	32%	31%
35-49	1%	36%	42%	34%	26%	42%	27%
50-64	0%	12%	25%	6%	7%	18%	13%
65+	0%	9%	11%	1%	4%	5%	8%
Total Clients	(7,348)	(7,305)	(3,071)	(4,515)	(1,236)	(240)	(2,076)
Unknown	0%	0%	0%	0%	6%	-	1%
Grand Total	(7,365)	(7,315)	(3,073)	(4,518)	(1,316)	(240)	(2,088)

See Notes 1, 3 and 4.

TABLE 1-4
Vermont Department of Developmental and Mental Health Services

GENDER OF CLIENTS SERVED
by Clients' Program Assignment

Fiscal Year 1999

<u>Gender</u>	<u>Mental Health Division</u>						<u>Developmental</u>
	<u>Children's</u>	<u>Adult</u>	<u>Community</u>	<u>Substance</u>	<u>Unassigned</u>	<u>State</u>	<u>Svcs Division</u>
	<u>Services</u>	<u>Outpatient</u>	<u>Rehabilitation</u>	<u>Abuse</u>		<u>Hospital</u>	<u>Community</u>
							<u>Program</u>
Male	57%	39%	47%	73%	50%	70%	55%
Female	43%	61%	53%	27%	50%	30%	45%
 TOTAL							
Clients	(7,363)	(7,310)	(3,071)	(4,518)	(1,299)	(240)	(2,081)
 Unknown	0%	0%	0%	0%	1%	-	0%
 Grand Total	(7,365)	(7,315)	(3,073)	(4,518)	(1,316)	(240)	(2,088)

See notes 1 and 3.

TABLE 1-5

Vermont Department of Developmental and Mental Health Services

ANNUAL FAMILY INCOME OF CLIENTS SERVED
by Clients' Program Assignment

Fiscal Year 1999

<u>Income</u>	<u>Mental Health Division</u>						<u>Developmental</u>
	<u>Children's</u>	<u>Adult</u>	<u>Community</u>	<u>Substance</u>	<u>Unassigned</u>	<u>State</u>	<u>Svcs Division</u>
	<u>Services</u>	<u>Outpatient</u>	<u>Rehabilitation</u>	<u>Abuse</u>		<u>Hospital</u>	<u>Community</u>
							<u>Program</u>
\$ 1 - 9,999	29%	39%	75%	38%	40%	50%	84%
\$10,000 - 19,999	34%	32%	18%	35%	27%	0%	8%
\$20,000 - 29,999	18%	14%	4%	13%	13%	50%	2%
\$30,000 +	19%	15%	3%	14%	20%	0%	6%
TOTAL							
Clients	(2,811)	(3,744)	(1,775)	(2,615)	(304)	(2)	(879)
Percent	100%	100%	100%	100%	100%	100%	100%
Unknown	62%	49%	42%	42%	77%	99%	58%
Grand Total	(7,365)	(7,315)	(3,073)	(4,518)	(1,316)	(240)	(2,088)

See notes 1, 3 and 5.

Client income data is not collected from Medicaid clients at many CMHC's. Many cases reported as unknown income for

TABLE 1-6

Vermont Department of Developmental and Mental Health Services

RESPONSIBILITY FOR FEE
by Clients' Program Assignment

Fiscal Year 1999

Responsibility For Fee	Mental Health Division						Developmental Svcs Division
	<u>Children's Services</u>	<u>Adult Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Unassigned</u>	<u>State Hospital</u>	<u>Community Program</u>
Medicaid	70%	45%	70%	37%	34%	-	82%
Medicare	0%	17%	54%	4%	8%	0%	15%
Other Insurance	30%	33%	19%	28%	28%	-	7%
State Agency	2%	1%	0%	38%	1%	-	1%
Non-Insured	10%	18%	5%	10%	37%	70%	12%
Total Clients	(7,365)	(7,315)	(3,073)	(4,518)	(1,316)	(240)	(2,088)
Percent	100%	100%	100%	100%	100%	100%	100%

See Notes 1, 3 and 6.

TABLE 1-7
Vermont Department of Developmental and Mental Health Services
DIAGNOSES OF CLIENTS SERVED
by Clients' Program Assignment
Fiscal Year 1999

	Mental Health Division						Developmental
	Children's <u>Services</u>	Adult <u>Outpatient</u>	Community <u>Rehabilitation</u>	Substance <u>Abuse</u>	Unassignec	State <u>Hospital</u>	Svcs Division <u>Community Program</u>
<u>Diagnosis</u>							
Organic Brain Syndrome	0%	4%	3%	7%	-	10%	1%
Schizophrenia & Other Psychoses	1%	4%	47%	0%	4%	56%	8%
Affective Disorders	10%	39%	37%	5%	22%	44%	3%
Anxiety Disorders	10%	18%	12%	2%	8%	2%	2%
Personality Disorders	1%	7%	15%	2%	5%	59%	1%
Adjustment Disorders	51%	35%	3%	5%	36%	14%	2%
Social Problems	3%	3%	0%	1%	0%	1%	1%
Substance Abuse	3%	12%	14%	90%	19%	42%	0%
Children's Disorders	30%	1%	1%	1%	6%	3%	2%
Other Psychological Disorders	2%	3%	1%	1%	1%	3%	1%
Mental Retardation	3%	1%	2%	0%	2%	2%	94%
TOTAL							
Clients	(6,568)	(6,690)	(2,963)	(4,381)	(902)	239	(1,927)
Percent	100%	100%	100%	100%	100%	100%	100%
Deferred or Unknown	11%	9%	4%	3%	31%	1%	8%
Grand Total	(7,365)	(7,315)	(3,073)	(4,518)	(1,316)	(240)	(2,088)

See notes 1, 3 and 7.

TABLE 1-8

Vermont Department of Developmental and Mental Health Services

PROBLEMS OF CLIENTS SERVED
by Clients' Program Assignment

Fiscal Year 1999

<u>Problem Area</u>	<u>Mental Health Division</u>						<u>Developmental</u>
	<u>Children's</u>	<u>Adult</u>	<u>Community</u>	<u>Substance</u>	<u>Unassigned</u>	<u>State</u>	<u>Svcs Division</u>
	<u>Services</u>	<u>Outpatient</u>	<u>Rehabilitation</u>	<u>Abuse</u>		<u>Hospital</u>	<u>Community</u>
							<u>Program</u>
Thought Disorders	9%	14%	58%	9%	14%	37%	23%
Eating Disorders	7%	15%	15%	8%	6%	4%	11%
Suicidal Tendencies	15%	22%	28%	13%	24%	12%	6%
Alcohol Abuse	7%	17%	22%	74%	25%	16%	2%
Drug Abuse	7%	9%	12%	46%	13%	9%	1%
Social/Interpersonal	66%	42%	55%	46%	69%	55%	47%
Marital/Family	74%	62%	54%	53%	58%	19%	26%
Problems in Daily Living	65%	55%	69%	43%	63%	6%	59%
Medical Somatic	30%	41%	50%	28%	25%	14%	61%
TOTAL							
Clients	(6,504)	(6,354)	(2,707)	(4,235)	(694)	(240)	(1,324)
Percent	100%	100%	100%	100%	100%	100%	100%
Unknown	12%	13%	12%	6%	47%	-	37%
Grand Total	(7,365)	(7,315)	(3,073)	(4,518)	(1,316)	(240)	(2,088)

See notes 1, 3 and 7.

TABLE 1-9

Vermont Department of Developmental and Mental Health Services

LENGTH OF STAY OF CLIENTS SERVED
by Clients' Program Assignment

Fiscal Year 1999

<u>Year of Admission</u>	<u>Mental Health Division</u>						<u>Developmental</u>
	<u>Children's</u>	<u>Adult</u>	<u>Community</u>	<u>Substance</u>	<u>Unassigned</u>	<u>State</u>	<u>Svcs Division</u>
	<u>Services</u>	<u>Outpatient</u>	<u>Rehabilitation</u>	<u>Abuse</u>		<u>Hospital</u>	<u>Community</u>
							<u>Program</u>
Current Fiscal (1998)	52%	59%	11%	68%	70%	79%	9%
Previous Fiscal (1997)	25%	19%	12%	21%	16%	0%	11%
3 - 5 Years Earlier	19%	13%	22%	8%	11%	20%	20%
6 - 10 Years Earlier	4%	6%	23%	3%	2%	0%	24%
11+ Years Earlier	1%	3%	31%	1%	1%	0%	37%
TOTAL							
Clients	(7,293)	(7,205)	(3,063)	(4,510)	(1,089)	(240)	(2,001)
Percent	100%	100%	100%	100%	100%	100%	100%
Unknown	1%	2%	0%	0%	17%	-	4%
Grand Total	(7,365)	(7,315)	(3,073)	(4,518)	(1,316)	(240)	(2,088)

See Notes 1, 3 and 9.

TABLE 1-10

Vermont Department of Developmental and Mental Health Services

INDIVIDUAL AND GROUP SERVICES PROVIDED BY OUTPATIENT TREATMENT PROGRAMS

Fiscal Year 1999

	Mental Health Division						Developmental
	Children's Services	Adult Outpatient	Community Rehabilitation	Substance Abuse	Emergency	State Hospital	Svcs Division Community Program
<u>Total</u>							
Clients Served	7,971	7,345	3,613	5,070	6,412	240	2,235
Number of Outpatient Services	303,980	59,498	353,506	41,031	50,914	-	445,486
Clients Receiving Individual <u>or Group Services</u>							
Number	4,583	4,536	1,685	3,210	3,562	-	154
Percent of All Clients	57%	62%	47%	63%	56%	-	7%
Number of Individual <u>or Group Services</u>							
Number	50,619	37,473	26,869	25,651	9,288	-	1,808
Percent of All Outpatient Services	17%	63%	8%	63%	18%	-	0%
Average Services per Individual or Group Client	11	8	16	8	3	-	12

See notes 1, 3 and 10.

TABLE 1-11

Vermont Department of Developmental and Mental Health Services

DAY SERVICES PROVIDED BY TREATMENT PROGRAMS

Fiscal Year 1999

	Mental Health Division						Developmental
	Children's Services	Adult Outpatient	Community Rehabilitation	Substance Abuse	Emergency	State Hospital	Svcs Division Community Program
<u>Total</u>							
Clients Served	7,971	7,345	3,613	5,070	6,412	240	2,235
Number of Outpatient Services	303,980	59,498	353,506	41,031	50,914	-	445,486
<u>Clients Receiving Day Services</u>							
Number	0	52	889	608	0	-	859
Percent of All Clients	-	-	25%	12%	-	-	38%
<u>Number of Day Services</u>							
Number	0	1,135	58,152	7,837	0	-	155,081
Percent of All Outpatient Service	-	-	16%	19%	-	-	35%
<u>Average Services per</u>							
Day Service Client	-	-	65	13	-	-	181

See notes 1, 3 and 11.

TABLE 1-12

Vermont Department of Developmental and Mental Health Services

CHEMOTHERAPY SERVICES PROVIDED BY OUTPATIENT TREATMENT PROGRAMS

Fiscal Year 1999

	Mental Health Division						Developmental Svcs Division
	<u>Children's Services</u>	<u>Adult Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>State Hospital</u>	<u>Community Program</u>
<u>Total</u>							
Clients Served	7,971	7,345	3,613	5,070	6,412	240	2,235
Number of Outpatient Services	303,980	59,498	353,506	41,031	50,914	-	445,486
Clients Receiving							
<u>Chemotherapy Services</u>							
Number	1,003	2,580	2,477	236	210	-	377
Percent of All Clients	13%	35%	69%	5%	3%	-	17%
Number of							
<u>Chemotherapy Services</u>							
Number	3,362	9,533	17,562	777	2,483	-	1,545
Percent of All Outpatient Service:	1%	16%	5%	2%	5%	-	0%
Average Services per							
Chemotherapy Client	3	4	7	3	12	-	4

See notes 1, 3 and 12.

TABLE 1-13

Vermont Department of Developmental and Mental Health Services

DIAGNOSIS AND EVALUATION SERVICES PROVIDED BY OUTPATIENT TREATMENT PROGRAMS

Fiscal Year 1999

	Mental Health Division						Developmental Svc's Division
	<u>Children's Services</u>	<u>Adult Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>State Hospital</u>	<u>Community Program</u>
<u>Total</u>							
Clients Served	7,971	7,345	3,613	5,070	6,412	240	2,235
Number of Outpatient Services	303,980	59,498	353,506	41,031	50,914	-	445,486
Clients Receiving							
<u>Diagnosis and Evaluation Services</u>							
Number	2,960	3,696	622	3,013	915	-	802
Percent of All Clients	37%	50%	17%	59%	14%	-	36%
Number of							
<u>Diagnosis and Evaluation Services</u>							
Number	5,486	5,410	843	3,640	1,316	-	3,151
Percent of All Outpatient Services	2%	9%	0%	9%	3%	-	1%
Average Services per							
Diagnostic and Evalutaion Client	2	1	1	1	1	-	4

See notes 1, 3 and 13.

TABLE 1-14

Vermont Department of Developmental and Mental Health Services

CASE MANAGEMENT SERVICES PROVIDED BY OUTPATIENT TREATMENT PROGRAMS

Fiscal Year 1999

	Mental Health Division						Developmental Svcs Division
	<u>Children's Services</u>	<u>Adult Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>State Hospital</u>	<u>Community Program</u>
<u>Total</u>							
Clients Served	7,971	7,345	3,613	5,070	6,412	240	2,235
Number of Outpatient Services	303,980	59,498	353,506	41,031	50,914	-	445,486
Clients Receiving Case							
<u>Management Services</u>							
Number	5,580	1,541	3,041	443	3,445	-	1,799
Percent of All Clients	70%	21%	84%	9%	54%	-	80%
<u>Case Management Services</u>							
Number	227,874	5,674	230,838	1,829	24,624	-	171,424
Percent of All Outpatient Service	75%	10%	65%	4%	48%	-	38%
Average Services per							
Case Management Client	41	4	76	4	7	-	95

See notes 1, 3 and 14.

TABLE 1-15

Vermont Department of Developmental and Mental Health Services

VOCATIONAL SERVICES PROVIDED BY OUTPATIENT TREATMENT PROGRAMS

Fiscal Year 1999

	Mental Health Division						Developmental
	Children's Services	Adult Outpatient	Community Rehabilitation	Substance Abuse	Emergency	State Hospital	Svcs Division Community Program
<u>Total</u>							
Clients Served	7,971	7,345	3,613	5,070	6,412	240	2,235
Number of Outpatient Services	303,980	59,498	353,506	41,031	50,914	-	445,486
Clients Receiving Vocational							
<u>Services</u>							
Number	0	0	838	0	0	-	509
Percent of All Clients	-	-	23%	-	-	-	23%
Number of Vocational							
<u>Vocational Services</u>							
Number	0	0	17,664	0	0	-	32,173
Percent of All Outpatient Servi	-	-	5%	-	-	-	7%
Average Services per							
Vocational Client	-	-	21	-	-	-	63

See notes 1, 3 and 15.

TABLE 1-16

Vermont Department of Developmental and Mental Health Services

RESIDENTIAL SERVICES PROVIDED

Fiscal Year 1999

	Mental Health Division						Developmental
	<u>Children's Services</u>	<u>Adult Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>State Hospital</u>	<u>Svcs Division Community Program</u>
<u>Total</u>							
Clients Served	7,971	7,345	3,613	5,070	6,412	240	2,235
Clients Receiving							
<u>Residential Services</u>							
Number	353	0	277	327	11	240	895
Percent of All							
Clients	4%	-	8%	6%	0%	100%	40%
<u>Days of Residential Services</u>							
Number	47,297	0	37,479	1,763	17	18,794	240,088
Average Days per							
Residential Client	134	-	135	5	2	78	268

See notes 1, 3 and 16.

TABLE 1-17

Vermont Department of Developmental and Mental Health Services

CONDITION ON TERMINATION OF CLIENTS SERVED
by Clients' Program Assignment

Fiscal Year 1999

	Mental Health Division						Developmental
	<u>Children's Services</u>	<u>Adult Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Unassigned</u>	<u>State Hospital</u>	<u>Svcs Division Community Program</u>
<u>Condition on Termination</u>							
Improved	67%	55%	39%	61%	43%	-	21%
Unchanged	30%	43%	53%	37%	49%	-	55%
Worse	2%	2%	9%	2%	8%	-	23%
 TOTAL							
Clients	(3,090)	(3,579)	(429)	(3,305)	(251)	-	(107)
Percent	100%	100%	100%	100%	100%	-	100%
 Unknown	24%	40%	38%	37%	22%	100%	62%
 Total Discharges	(4,056)	(5,949)	(697)	(5,262)	(322)	(240)	(282)
 Discharge Rate							
(Percent of all Clients)	43%	53%	20%	67%	23%	-	12%

See notes 1, 3 and especially 17.

Part II: Community Programs

COMMUNITY PROGRAMS Clients Served by Month

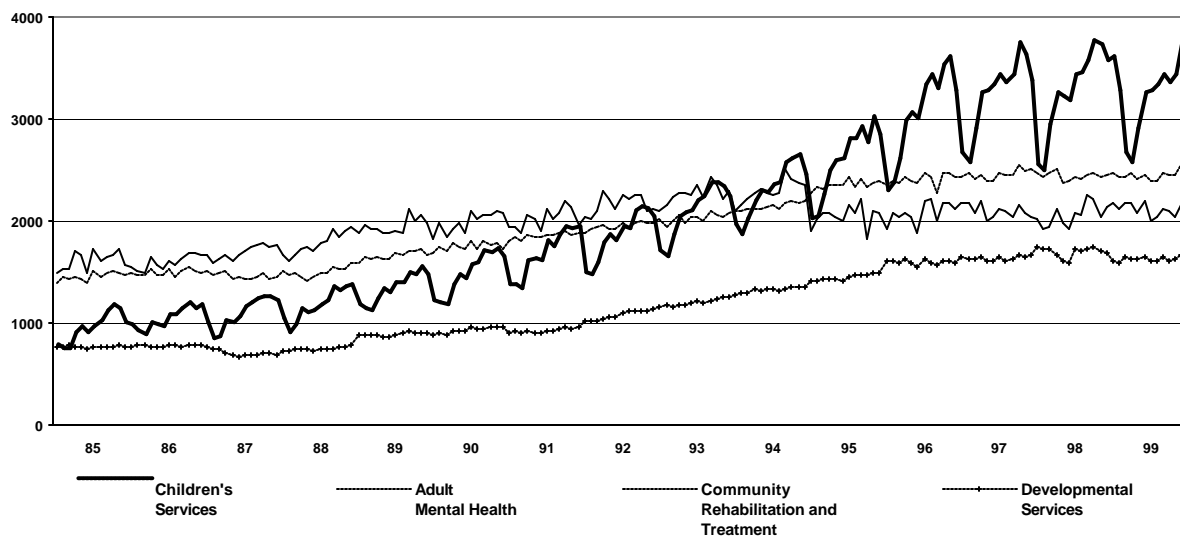


TABLE 2-1

Vermont Department of Developmental and Mental Health Services
 INDIVIDUAL TREATMENT SERVICES
 Provided to Clients of Children's Services, Adult Mental Health, and Community Rehabilitation and Treatment Programs
 At Community Service Providers in Vermont
 January 1990 through June 1999

<u>YEAR/MONTH</u>	<u>Number of Individual Treatment Services</u>		
	<u>Children's Services Outpatient</u>	<u>Adult Mental Health Outpatient</u>	<u>Community Rehabilitation And Treatment Outpatient</u>
<u>1999</u>			
April - June	5985	9000	5585
January - March	5283	7821	5115
<u>1998</u>			
October - December	4591	7408	5153
July - September	4026	6919	5517
April - June	5,469	7,418	6,019
January - March	5,443	7,273	5,877
<u>1997</u>			
October - December	5,255	6,600	5,615
July - September	4,956	6,264	5,903
April - June	7,071	7,051	6,350
January - March	7,012	6,978	6,104
<u>1996</u>			
October - December	7,352	7,486	5,904
July - September	6,083	7,604	6,343
April - June	8,925	8,101	6,891
January - March	8,742	8,233	7,312
<u>1995</u>			
October - December	7,208	7,598	7,540
July - September	5,896	7,837	7,532
April - June	7,167	8,117	7,733
January - March	7,572	9,235	9,074
<u>1994</u>			
October - December	6,891	8,606	9,109
July - September	6,552	8,537	9,709
April - June	11,919	9,762	10,150
January - March	11,703	9,490	10,104
<u>1993</u>			
October - December	10,425	9,373	9,872
July - September	7,590	9,111	10,229
April - June	11,167	10,139	9,584
January - March	11,796	10,237	9,290
<u>1992</u>			
October - December	10,498	10,532	9,341
July - September	7,818	9,863	9,428
April - June	10,640	10,519	9,739
January - March	10,861	10,969	10,012
<u>1991</u>			
October - December	9,999	10,980	9,902
July - September	8,158	10,054	9,910
April - June	11,039	11,160	11,426
January - March	10,821	10,883	10,814
<u>1990</u>			
October - December	8,998	10,437	9,888
July - September	7,024	9,791	9,744
April - June	9,758	10,534	9,992
January - March	9,284	10,316	9,515

See notes 1 and 10.

TABLE 2-2

Vermont Department of Developmental and Mental Health Services
 DAY TREATMENT SERVICES
 Provided To Clients Of Community Rehabilitation and Treatment Programs and Developmental Services Programs
 At Community Service Providers in Vermont
 January 1991 through June 1999

<u>YEAR/MONTH</u>	<u>Day Treatment Services</u>	
	<u>Community Rehabilitation And Treatment</u>	<u>Developmental Services</u>
<u>1999</u>		
April - June	16,680	41,221
January - March	13,866	42,137
<u>1998</u>		
October - December	13,037	39,853
July - September	14,569	36,255
April - June	14,682	40,388
January - March	14,144	37,659
<u>1997</u>		
October - December	13,825	35,201
July - September	14,647	41,381
April - June	14,811	41,369
January - March	14,874	38,765
<u>1996</u>		
October - December	15,201	38,852
July - September	18,041	40,355
April - June	18,372	53,963
January - March	18,365	53,741
<u>1995</u>		
October - December	18,126	54,120
July - September	19,155	54,047
April - June	19,710	51,286
January - March	19,185	45,811
<u>1994</u>		
October - December	19,073	41,613
July - September	19,632	41,386
April - June	20,669	38,687
January - March	18,853	35,575
<u>1993</u>		
October - December	19,555	35,228
July - September	19,509	33,039
April - June	20,063	29,492
January - March	19,081	27,313
<u>1992</u>		
October - December	18,692	26,012
July - September	19,395	25,852
April - June	19,769	25,903
January - March	18,913	23,940
<u>1991</u>		
October - December	18,273	23,015
July - September	18,875	21,568
April - June	19,360	20,954
January - March	19,032	19,610

See notes 1 and 11.

TABLE 2-3

Vermont Department of Developmental and Mental Health Services

NUMBER OF CLIENTS SERVED BY TREATMENT PROGRAMS

Who Were served Each Month By
Community Service Providers

Fiscal Year 1999

<u>Month</u>	<u>Treatment Programs</u>						<u>Total</u>
	<u>Children's Services</u>	<u>Adult Mental Health</u>	<u>Community Rehabilitation and Treatment</u>	<u>Substance Abuse</u>	<u>Emergency Services</u>	<u>Developmental Services</u>	
July	2,556	2,190	2,425	1,218	1,087	1,814	10,171
August	2,443	2,097	2,386	1,167	1,093	1,788	9,937
September	3,011	2,138	2,437	1,141	966	1,825	10,488
October	3,364	2,045	2,377	1,188	1,066	1,829	10,825
November	3,503	1,942	2,368	1,233	1,061	1,820	10,902
December	3,490	2,007	2,399	1,182	910	1,815	10,871
January	3,453	1,949	2,278	1,123	1,014	1,775	10,566
February	3,741	2,043	2,379	1,185	1,000	1,801	11,119
March	4,044	2,422	2,491	1,337	1,034	1,860	12,036
April	4,035	2,344	2,420	1,326	1,023	1,877	11,966
May	4,034	2,241	2,418	1,277	1,035	1,842	11,816
June	3,848	2,249	2,444	1,355	981	1,863	11,737
Monthly Average	3,460	2,139	2,402	1,228	1,023	1,826	11,036

See notes 1 and 3.

Clients served by more than one treatment program during FY98 have been counted toward the number of clients served by each program, but only once toward the overall total.

TABLE 2-4

Vermont Department of Developmental and Mental Health Services

NUMBER OF CLIENTS ASSIGNED TO TREATMENT PROGRAMS

Who Were Served Each Month By
Community Service Providers

Fiscal Year 1999

<u>Month</u>	<u>Treatment Programs</u>						<u>Total</u>
	<u>Children's Services</u>	<u>Adult Mental Health</u>	<u>Community Rehabilitation and Treatment</u>	<u>Substance Abuse</u>	<u>Unassigned</u>	<u>Developmental Services</u>	
July	2,493	2,302	2,295	1,210	102	1,776	10,171
August	2,415	2,242	2,261	1,164	105	1,753	9,937
September	2,891	2,224	2,305	1,142	150	1,782	10,488
October	3,129	2,064	2,309	1,102	423	1,802	10,825
November	3,261	2,010	2,298	1,156	389	1,790	10,902
December	3,264	2,013	2,306	1,105	402	1,786	10,871
January	3,325	1,985	2,201	1,069	257	1,741	10,566
February	3,484	2,092	2,269	1,114	421	1,759	11,119
March	3,845	2,440	2,388	1,247	323	1,810	12,036
April	3,819	2,395	2,368	1,262	355	1,809	11,966
May	3,852	2,220	2,360	1,199	427	1,790	11,816
June	3,645	2,237	2,410	1,236	413	1,814	11,737
Monthly Average	3,285	2,185	2,314	1,167	314	1,784	11,036

See notes 1 and 3

TABLE 2-5

Vermont Department of Developmental and Mental Health Services

SERVICES PROVIDED EACH MONTH
Community Service Providers

Fiscal Year 1999

<u>Month</u>	<u>Total Clients Served</u>	<u>Individual and Group</u>	<u>Services</u>			
			<u>Day Services</u>	<u>Chemotherapy</u>	<u>Diagnosis and Evaluation</u>	<u>Case Management</u>
July	10,171	10,706	18,337	2,773	1,435	45,802
August	9,937	9,100	16,805	2,865	1,342	42,703
September	10,488	11,848	17,538	2,996	1,680	50,193
October	10,825	12,541	19,478	2,601	1,829	54,641
November	10,902	12,072	16,955	2,581	1,688	51,054
December	10,871	11,882	17,874	2,664	1,615	53,062
January	10,566	12,551	18,066	2,658	1,600	56,826
February	11,119	12,480	17,691	2,532	1,591	54,513
March	12,036	16,771	22,611	3,490	1,891	69,572
April	11,966	15,904	21,386	3,618	1,802	66,656
May	11,816	17,999	20,790	3,569	1,971	75,724
June	11,737	13,612	19,664	3,121	1,423	56,235
Monthly Average	11,036	13,122	18,933	2,956	1,656	56,415

See notes 3, and 10 through 14

TABLE 2-6

Vermont Department of Developmental and Mental Health Services

AGE OF CLIENTS SERVED
Community Service Providers

Fiscal Year 1999

	Total Clients Served	No Age Data	Age						(N)
			0 - 12	13 - 19	20 - 34	35 - 49	50 - 64	65 +	
OVERALL	25,733	0%	17%	20%	24%	25%	9%	5%	(25,609)
<u>Community Service Providers</u>									
CSAC (Addison)	2,018	0%	18%	22%	23%	24%	9%	4%	(2,017)
FGI (Franklin)	1,896	3%	19%	17%	25%	22%	10%	7%	(1,846)
Howard (Chittenden)	4,892	0%	14%	20%	29%	26%	8%	4%	(4,890)
LCMHS (Lamoille)	1,015	3%	22%	22%	21%	22%	9%	5%	(987)
HCRSSVT (Southeast)	4,028	0%	20%	19%	24%	25%	9%	3%	(4,024)
NEK (Northeast)	2,836	-	20%	22%	22%	23%	9%	4%	(2,836)
Clara Martin Center (Orange)	1,630	0%	20%	24%	23%	22%	8%	2%	(1,624)
RACS (Rutland)	2,925	-	13%	18%	25%	29%	10%	6%	(2,925)
UCS (Bennington)	1,922	1%	13%	19%	25%	23%	9%	11%	(1,911)
WCMHS (Washington)	2,146	1%	14%	15%	22%	29%	13%	6%	(2,135)
Champlain Vocational Services	55	-	0%	0%	35%	49%	9%	7%	(55)
Lincoln Street, Inc.	31	-	6%	16%	19%	26%	16%	16%	(31)
Northeastern Family Institute	140	0%	24%	75%	1%	0%	0%	0%	(140)
Sterling Area Services	31	0%	0%	3%	19%	32%	32%	13%	(31)
Upper Valley Services	168	7%	10%	12%	27%	26%	15%	10%	(157)

See notes 2, 3 and 4

TABLE 2-7

Vermont Department of Developmental and Mental Health Services

GENDER OF CLIENTS SERVED
Community Service Providers

Fiscal Year 1999

	Total <u>Clients Served</u>	<u>No Gender Data</u>	<u>Gender</u>		(N)
			<u>Male</u>	<u>Female</u>	
OVERALL	25,733	0%	53%	47%	(25,700)
<u>Community Service Providers</u>					
CSAC (Addison)	2,018	0%	50%	50%	(2,016)
FGI (Franklin)	1,896	0%	50%	50%	(1,890)
Howard (Chittenden)	4,892	0%	59%	41%	(4,890)
LCMHS (Lamoille)	1,015	-	49%	51%	(1,015)
HCRSSVT (Southeast)	4,028	0%	51%	49%	(4,022)
NEK (Northeast)	2,836	-	54%	46%	(2,836)
Clara Martin Center (Orange)	1,630	0%	58%	42%	(1,625)
RACS (Rutland)	2,925	0%	53%	47%	(2,924)
UCS (Bennington)	1,922	-	52%	48%	(1,921)
WCMHS (Washington)	2,146	0%	48%	52%	(2,143)
Champlain Vocational Services	55	-	49%	51%	(55)
Lincoln Street, Inc.	31	-	48%	52%	(31)
Northeastern Family Institute	140	0%	54%	46%	(140)
Sterling Area Services	31	-	45%	55%	(31)
Upper Valley Services	168	-	55%	45%	(161)

See notes 2 and 3.

TABLE 2-8

Vermont Department of Developmental and Mental Health Services

GROSS ANNUAL HOUSEHOLD INCOME OF CLIENTS SERVED
Community Service Providers

Fiscal Year 1999

	Total Clients Served	No Income Data	Income				(N)
			LT \$10,000	\$10,000 - \$19,999	20000- \$29,999	GT \$30,000	
OVERALL	25,733	53%	45%	29%	12%	13%	(12,135)
<u>Community Service Providers</u>							
CSAC (Addison)	2,018	74%	23%	31%	18%	27%	(519)
FGI (Franklin)	1,896	36%	43%	27%	13%	17%	(1,207)
Howard (Chittenden)	4,892	63%	42%	31%	12%	15%	(1,789)
LCMHS (Lamoille)	1,015	64%	54%	28%	9%	8%	(367)
HCRSSVT (Southeast)	4,028	61%	42%	31%	15%	11%	(1,560)
NEK (Northeast)	2,836	25%	47%	30%	13%	10%	(2,122)
Clara Martin Center (Orange)	1,630	33%	35%	32%	16%	17%	(1,088)
RACS (Rutland)	2,925	74%	48%	32%	11%	10%	(759)
UCS (Bennington)	1,922	38%	43%	31%	12%	14%	(1,191)
WCMHS (Washington)	2,146	35%	61%	24%	8%	8%	(1,393)
Champlain Vocational Services	55	4%	85%	11%	-	-	(53)
Lincoln Street, Inc.	31	35%	95%	-	-	-	(20)
Northeastern Family Institute	140	94%	-	-	-	11%	(9)
Sterling Area Services	31	29%	91%	9%	-	-	(22)
Upper Valley Services	168	79%	17%	6%	-	78%	(36)

See notes 2, 3 and 5.

TABLE 2-9
Vermont Department of Developmental and Mental Health Services

RESPONSIBILITY FOR FEE OF CLIENTS SERVED

Community Service Providers
Fiscal Year 1999

	Responsibility for Fee					(N)
	<u>Medicaid</u>	<u>Medicare</u>	<u>Other Insurance</u>	<u>State Agency</u>	<u>Uninsured</u>	
OVERALL	56%	14%	27%	8%	13%	(25,733)
<u>Community Service Providers</u>						
CSAC (Addison)	50%	10%	38%	3%	15%	(2,018)
FGI (Franklin)	59%	16%	29%	4%	14%	(1,896)
Howard (Chittenden)	56%	13%	25%	9%	13%	(4,892)
LCMHS (Lamoille)	47%	11%	24%	5%	28%	(1,015)
HCRSSVT (Southeast)	41%	12%	39%	13%	14%	(4,028)
NEK (Northeast)	66%	13%	19%	-	9%	(2,836)
Clara Martin Center (Orange)	46%	7%	26%	14%	12%	(1,630)
RACS (Rutland)	66%	15%	25%	11%	8%	(2,925)
UCS (Bennington)	56%	19%	29%	0%	13%	(1,922)
WCMHS (Washington)	73%	24%	16%	-	14%	(2,146)
Champlain Vocational Services	89%	-	13%	4%	7%	(55)
Lincoln Street, Inc.	90%	-	-	-	10%	(31)
Northeastern Family Institute	51%	-	1%	-	46%	(140)
Sterling Area Services	97%	-	-	-	-	(31)
Upper Valley Services	49%	-	2%	5%	44%	(168)

See notes 2, 3, and 6

TABLE 2-10

Vermont Department of Developmental and Mental Health Services

MEDICAID COVERAGE OF CLIENTS SERVED

By Clients' Program Assignment
Community Service Providers

Fiscal Year 1999

	<u>Children's Outpatient</u>	<u>Adult Outpatient</u>	<u>Community Rehabilitation</u>	<u>Developmental Disabilities</u>	<u>Substance Abuse</u>	<u>Unassigned</u>
OVERALL	70%	45%	70%	82%	37%	34%
<u>Community Service Providers</u>						
CSAC (Addison)	67%	29%	69%	86%	29%	18%
FGI (Franklin)	75%	45%	72%	96%	45%	21%
Howard (Chittenden)	71%	48%	76%	85%	38%	32%
LCMHS (Lamoille)	60%	21%	80%	40%	14%	59%
HCRSSVT (Southeast)	55%	38%	32%	49%	29%	30%
NEK (Northeast)	78%	56%	70%	94%	41%	
Clara Martin Center (Orange)	77%	39%	45%	-	28%	6%
RACS (Rutland)	77%	55%	88%	90%	47%	-
UCS (Bennington)	65%	44%	82%	94%	45%	18%
WCMHS (Washington)	83%	55%	84%	89%	50%	39%
Champlain Vocational Services	-	-	-	92%	-	-
Lincoln Street, Inc.	-	-	-	90%	-	-
Northeastern Family Institute	25%	-	-	-	-	0%
Sterling Area Services	-	-	-	97%	-	-
Upper Valley Services	-	-	-	49%	-	-

See notes 1, 2, 3 and 6.

TABLE 2-11

Vermont Department of Developmental and Mental Health Services

MEDICARE INSURANCE COVERAGE OF CLIENTS SERVED

By Clients' Program Assignment
Community Service Providers

Fiscal Year 1999

	<u>Children's Outpatient</u>	<u>Adult Outpatient</u>	<u>Community Rehabilitation</u>	<u>Developmental Disabilities</u>	<u>Substance Abuse</u>	<u>Unassigned</u>
OVERALL	0%	17%	54%	15%	4%	8%
<u>Community Service Providers</u>						
CSAC (Addison)	1%	8%	59%	21%	6%	13%
FGI (Franklin)	0%	16%	42%	50%	4%	2%
Howard (Chittenden)	0%	18%	53%	3%	3%	15%
LCMHS (Lamoille)	0%	14%	44%	8%	5%	0%
HCRSSVT (Southeast)	0%	15%	54%	3%	5%	11%
NEK (Northeast)	0%	16%	51%	11%	2%	
Clara Martin Center (Orange)	0%	15%	42%	-	4%	0%
RACS (Rutland)	1%	17%	58%	17%	6%	-
UCS (Bennington)	0%	33%	59%	8%	5%	12%
WCMHS (Washington)	1%	16%	63%	37%	50%	11%
Champlain Vocational Services	-	-	-	0%	-	-
Lincoln Street, Inc.	-	-	-	0%	-	-
Northeastern Family Institute	0%	-	-	-	-	-
Sterling Area Services	-	-	-	0%	-	-
Upper Valley Services	-	-	-	0%	-	-

See notes 1, 2, 3 and 6.

TABLE 2-12

Vermont Department of Developmental and Mental Health Services

OTHER INSURANCE COVERAGE OF CLIENTS SERVED

By Clients' Program Assignment
Community Service Providers

Fiscal Year 1999

	<u>Children's Outpatient</u>	<u>Adult Outpatient</u>	<u>Community Rehabilitation</u>	<u>Developmental Disabilities</u>	<u>Substance Abuse</u>	<u>Unassigned</u>
OVERALL	30%	33%	19%	7%	28%	28%
<u>Community Service Providers</u>						
CSAC (Addison)	42%	50%	16%	7%	31%	18%
FGI (Franklin)	28%	42%	18%	6%	34%	10%
Howard (Chittenden)	28%	28%	11%	10%	26%	42%
LCMHS (Lamoille)	20%	31%	8%	8%	18%	30%
HCRSSVT (Southeast)	41%	37%	65%	16%	35%	31%
NEK (Northeast)	21%	23%	12%	3%	23%	
Clara Martin Center (Orange)	22%	29%	11%	-	32%	0%
RACS (Rutland)	28%	32%	17%	5%	26%	-
UCS (Bennington)	32%	38%	12%	4%	26%	22%
WCMHS (Washington)	19%	19%	9%	11%	0%	24%
Champlain Vocational Services	-	-	-	13%	-	-
Lincoln Street, Inc.	-	-	-	0%	-	-
Northeastern Family Institute	0%	-	-	-	-	0%
Sterling Area Services	-	-	-	0%	-	-
Upper Valley Services	-	-	-	2%	-	-

See notes 1, 2, 3 and 6.

TABLE 2-13

Vermont Department of Developmental and Mental Health Services

STATE AGENCY CONTRACT OF COVERAGE OF CLIENTS SERVED

By Clients' Program Assignment
Community Service Providers

Fiscal Year 1999

	<u>Children's Outpatient</u>	<u>Adult Outpatient</u>	<u>Community Rehabilitation</u>	<u>Mental Retardation</u>	<u>Substance Abuse</u>	<u>Unassigned</u>
OVERALL	2%	1%	0%	1%	38%	1%
<u>Community Service Providers</u>						
CSAC (Addison)	0%	0%	0%	0%	36%	0%
FGI (Franklin)	11%	0%	0%	0%	1%	6%
Howard (Chittenden)	4%	0%	0%	0%	25%	1%
LCMHS (Lamoille)	0%	2%	0%	0%	54%	0%
HCRSSVT (Southeast)	0%	0%	0%	0%	90%	0%
NEK (Northeast)	0%	2%	2%	0%	70%	
Clara Martin Center (Orange)	0%	1%	0%	-	33%	3%
RACS (Rutland)	3%	7%	2%	5%	33%	-
UCS (Bennington)	0%	0%	0%	0%	0%	0%
WCMHS (Washington)	0%	0%	0%	0%	0%	0%
Champlain Vocational Services	-	-	-	4%	-	-
Lincoln Street, Inc.	-	-	-	0%	-	-
Northeastern Family Institute	0%	-	-	-	-	-
Sterling Area Services	-	-	-	0%	-	-
Upper Valley Services	-	-	-	5%	-	-

See notes 1, 2, 3 and 6.

TABLE 2-14

Vermont Department of Developmental and Mental Health Services

DIAGNOSES OF CLIENTS SERVED
Community Service Providers

Fiscal Year 1999

	Total Clients Served	No DX Data	Schizophrenia and other Psychoses	Affective Disorder	Anxiety Disorder	Personality Disorder	Adjustment Disorder	Social Problem	Substance Abuse	Child Non- Psychotic	Other Psychological Disorder	MR/ DD	(N)
OVERALL	25,733	9%	11%	21%	10%	5%	27%	2%	24%	10%	2%	9%	#####
<u>Community Service Providers</u>													
CSAC (Addison)	2,018	3%	7%	22%	12%	3%	39%	2%	11%	11%	4%	8%	(1,965)
FGI (Franklin)	1,896	10%	11%	23%	8%	7%	39%	6%	12%	10%	2%	10%	(1,705)
Howard (Chittenden)	4,892	2%	14%	18%	6%	4%	27%	2%	33%	7%	1%	7%	(4,811)
LCMHS (Lamoille)	1,015	15%	8%	11%	9%	3%	55%	0%	14%	6%	1%	7%	(862)
HCRSSVT (South)	4,028	24%	9%	25%	13%	8%	19%	1%	21%	11%	2%	6%	(3,071)
NEK (North)	2,836	0%	10%	23%	12%	2%	26%	0%	24%	13%	2%	11%	(2,829)
Clara Martin Center (Orange)	1,630	2%	5%	11%	9%	0%	23%	4%	37%	10%	3%	0%	(1,593)
RACS (Rutland)	2,925	7%	14%	19%	9%	7%	26%	0%	32%	6%	2%	13%	(2,727)
UCS (Benning)	1,922	25%	13%	19%	15%	3%	15%	0%	32%	10%	1%	5%	(1,451)
WCMHS (Washington)	2,146	1%	17%	30%	14%	7%	25%	4%	8%	10%	3%	13%	(2,126)
Champlain Voc E	55	4%	0%	0%	0%	0%	0%	4%	0%	0%	0%	96%	(53)
Lincoln Street	31	10%	11%	0%	7%	4%	0%	4%	0%	0%	7%	89%	(28)
Northeastern Family Institute	140	11%	8%	31%	18%	5%	10%	3%	8%	47%	6%	2%	(124)
Sterling Area Service	31	0%	3%	3%	3%	0%	0%	0%	0%	3%	0%	####	(31)
Upper Valley Service	168	33%	4%	0%	0%	1%	0%	1%	0%	0%	0%	97%	(112)

See notes 2, 3 and 7

Clients may have as many as four diagnoses reported. Therefore, diagnostic groups do not represent an unduplicated count of clients served.

TABLE 2-15

Vermont Department of Developmental and Mental Health Services

PROBLEMS OF CLIENTS SERVED
Community Service Providers

Fiscal Year 1999

	Total Clients <u>Served</u>	No <u>Data</u>	Thought <u>Disorder</u>	Eating <u>Disorder</u>	Suicidal <u>Tendencies</u>	Alcohol <u>Abuse</u>	Drug <u>Abuse</u>	Social/ Inter- <u>Personal</u>	Marital/ <u>Family</u>	Problems in Daily <u>Living</u>	Medical <u>Somatic</u>	(N)
OVERALL	25,733	15%	18%	11%	18%	25%	16%	53%	60%	58%	37%	#####
<u>Community Service Providers</u>												
CSAC (Addison)	2,018	9%	8%	5%	10%	13%	7%	40%	61%	52%	23%	(1,840)
FGI (Franklin)	1,896	24%	9%	5%	20%	16%	10%	58%	71%	60%	24%	(1,435)
Howard (Chittenden)	4,892	29%	11%	4%	9%	38%	25%	65%	60%	49%	19%	(3,456)
LCMHS (Lamoille)	1,015	0%	26%	0%	13%	14%	6%	48%	50%	40%	16%	(1,012)
HCRSSVT (Southeast)	4,028	17%	16%	10%	20%	28%	17%	66%	69%	67%	40%	(3,356)
NEK (Northeast)	2,836	8%	29%	22%	24%	26%	14%	40%	53%	56%	60%	(2,604)
Clara Martin Center (Orange)	1,630	6%	25%	24%	28%	24%	25%	54%	68%	61%	65%	(1,525)
RACS (Rutland)	2,925	8%	17%	16%	20%	33%	19%	40%	61%	72%	43%	(2,690)
UCS (Bennington)	1,922	13%	23%	9%	11%	21%	12%	43%	52%	48%	45%	(1,670)
WCMHS (Washington)	2,146	8%	18%	7%	23%	15%	8%	52%	54%	57%	29%	(1,970)
Champlain Voc Services	55	11%	4%	14%	0%	0%	0%	82%	14%	90%	16%	(49)
Lincoln Street, Inc.	31	-	37%	26%	11%	7%	0%	89%	41%	89%	67%	(27)
Northeastern Family Institute	140	1%	14%	12%	58%	19%	22%	90%	90%	91%	29%	(139)
Sterling Area Services	31	19%	20%	12%	4%	0%	0%	96%	4%	92%	56%	(25)
Upper Valley Services	168	54%	23%	9%	8%	1%	1%	69%	28%	87%	63%	(78)

See notes 2, 3 and 7

TABLE 2-16

Vermont Department of Developmental and Mental Health Services

LENGTH OF STAY OF CLIENTS SERVED
Community Service Providers

Fiscal Year 1999

	Total Clients <u>Served</u>	<u>No</u> <u>Data</u>	<u>Year of Admission</u>					<u>(N)</u>
			<u>Current</u> <u>Fiscal Year</u> <u>1998</u>	<u>Previous</u> <u>Fiscal</u> <u>1997</u>	<u>3 - 5</u> <u>Years</u> <u>Earlier</u>	<u>6 - 10</u> <u>Years</u> <u>Earlier</u>	<u>11+</u> <u>Years</u> <u>Earlier</u>	
OVERALL	25,733	2%	49%	19%	15%	8%	8%	(25,218)
<u>Community Service Providers</u>								
CSAC (Addison)	2,018	5%	33%	20%	24%	15%	8%	(1,910)
FGI (Franklin)	1,896	17%	44%	15%	17%	11%	13%	(1,572)
Howard (Chittenden)	4,892	-	55%	19%	13%	7%	7%	(4,892)
LCMHS (Lamoille)	1,015	-	38%	22%	23%	9%	8%	(1,015)
HCRSSVT (Southeast)	4,028	0%	55%	20%	14%	5%	5%	(4,017)
NEK (Northeast)	2,836	-	53%	20%	14%	7%	6%	(2,836)
Clara Martin Center (Orange)	1,630	-	61%	18%	14%	4%	3%	(1,630)
RACS (Rutland)	2,925	0%	47%	21%	15%	9%	8%	(2,924)
UCS (Bennington)	1,922	-	54%	20%	12%	8%	6%	(1,918)
WCMHS (Washington)	2,146	0%	38%	17%	17%	12%	16%	(2,145)
Champlain Vocational Services	55	-	5%	4%	7%	25%	58%	(55)
Lincoln Street, Inc.	31	-	7%	43%	7%	11%	32%	(28)
Northeastern Family Institute	140	2%	72%	13%	14%	1%	1%	(137)
Sterling Area Services	31	-	13%	13%	10%	26%	39%	(31)
Upper Valley Services	168	36%	10%	21%	2%	11%	56%	(108)

See notes 2, 3 and 9.

TABLE 2-17

Vermont Department of Developmental and Mental Health Services
 INDIVIDUAL AND GROUP SERVICES PROVIDED BY CHILDREN'S SERVICES PROGRAMS
 Community Service Providers

Fiscal Year 1999

	Total Clients <u>Served</u>	Clients Receiving Individual or Group Services		Number of Individual and <u>Group Services</u>	Individual and Group Services as Percent of all Children's <u>Outpatient Services</u>	Services <u>Per Client</u>
		<u>Number</u>	<u>Percent</u>			
OVERALL	7,888	4,578	58%	49,753	9%	11
<u>Community Service Providers</u>						
CSAC (Addison)	796	487	61%	4,101	12%	8
FGI (Franklin)	556	407	73%	5,254	8%	13
Howard (Chittenden)	1,299	722	56%	6,311	11%	9
LCMHS (Lamoille)	471	282	60%	4,496	6%	16
HCRSSVT (Southeast)	1,426	1,099	77%	14,998	7%	14
NEK (Northeast)	1,045	436	42%	4,512	10%	10
Clara Martin Center (Orange)	529	281	53%	2,953	10%	11
RACS (Rutland)	708	376	53%	2,778	14%	7
UCS (Bennington)	515	396	77%	3,444	11%	9
WCMHS (Washington)	543	92	17%	906	10%	10

See notes 2, 3 and 10.

TABLE 2-18

Vermont Department of Developmental and Mental Health Services

INDIVIDUAL AND GROUP SERVICES PROVIDED BY ADULT MENTAL HEALTH PROGRAMS

Community Service Providers

Fiscal Year 1999

	<u>Total Clients Served</u>	<u>Clients Receiving Individual or Group Services</u>		<u>Number of Individual and Group Services</u>	<u>Individual and Group Services as Percent of all Adult Outpatient Services</u>	<u>Services Per Client</u>
OVERALL	7,345	4,536	62%	37,473	63%	8
<u>Community Service Providers</u>						
CSAC (Addison)	803	627	78%	6,714	76%	11
FGI (Franklin)	842	466	55%	2,981	53%	6
Howard (Chittenden)	814	549	67%	4,848	72%	9
LCMHS (Lamoille)	285	140	49%	1,006	54%	7
HCRSSVT (Southeast)	1,328	799	60%	7,280	69%	9
NEK (Northeast)	770	506	66%	2,684	52%	5
Clara Martin Center (Orange)	313	249	80%	2,195	60%	9
RACS (Rutland)	758	423	56%	2,479	44%	6
UCS (Bennington)	654	366	56%	2,700	55%	7
WCMHS (Washington)	778	411	53%	4,586	70%	11

See notes 2, 3 and 10.

TABLE 2-19

Vermont Department of Developmental and Mental Health Services

INDIVIDUAL AND GROUP SERVICES PROVIDED BY COMMUNITY REHABILITATION AND TREATMENT PROGRAMS
Community Service Providers

Fiscal Year 1999

	Total Clients Served	Clients Receiving Individual or Group Services		Number of Individual and Group Services	Individual and Group Services as Percent of all Community Rehabilitation Services Outpatient Services	Services Per Client
		Number	Percent			
OVERALL	3,613	1,685	47%	26,869	8%	16
<u>Community Service Providers</u>						
CSAC (Addison)	212	135	64%	2,077	9%	15
FGI (Franklin)	282	182	65%	2,371	6%	13
Howard (Chittenden)	713	106	15%	1,197	2%	11
LCMHS (Lamoille)	141	45	32%	693	2%	15
HCRSSVT (Southeast)	478	266	56%	5,109	12%	19
NEK (Northeast)	488	279	57%	3,643	13%	13
Clara Martin Center (Orange)	160	84	52%	1,601	9%	19
RACS (Rutland)	352	181	51%	2,246	7%	12
UCS (Bennington)	194	135	70%	2,837	9%	21
WCMHS (Washington)	593	272	46%	5,095	9%	19

See notes 2, 3 and 10.

TABLE 2-20

Vermont Department of Developmental and Mental Health Services

INDIVIDUAL AND GROUP SERVICES PROVIDED BY SUBSTANCE ABUSE PROGRAMS
Community Service Providers

Fiscal Year 1999

	Total Clients Served	Clients Receiving Individual or Group Services		Number of Individual and Group Services	Individual and Group Services as Percent of all Substance Abuse Outpatient Services	Services Per Client
		Number	Percent			
OVERALL	5,070	3,210	63%	25,651	63%	8
<u>Community Service Providers</u>						
CSAC (Addison)	171	134	78%	1,355	86%	10
FGI (Franklin)	152	101	66%	525	69%	5
Howard (Chittenden)	1,576	829	53%	6,849	68%	8
LCMHS (Lamoille)	119	94	79%	698	59%	7
HCRSSVT (Southeast)	721	554	77%	4,948	78%	9
NEK (Northeast)	568	494	87%	4,168	82%	8
Clara Martin Center (Orange)	713	364	51%	2,920	38%	8
RACS (Rutland)	663	326	49%	1,664	33%	5
UCS (Bennington)	387	314	81%	2,524	80%	8
WCMHS (Washington)	0	0	-	-	-	-

See notes 2, 3 and 10.

TABLE 2-21

Vermont Department of Developmental and Mental Health Services

INDIVIDUAL AND GROUP SERVICES PROVIDED BY EMERGENCY SERVICE PROGRAMS
Community Service Providers

Fiscal Year 1999

	Total Clients <u>Served</u>	Clients Receiving Individual or Group Services		Number of Individual and Group Services	Individual and Group Services as Percent of all Emergency <u>Outpatient Services</u>	Services Per Client
		<u>Number</u>	<u>Percent</u>			
OVERALL	6,412	3,562	56%	9,288	18%	3
<u>Community Service Providers</u>						
CSAC (Addison)	554	264	5%	778	20%	3
FGI (Franklin)	718	429	11%	802	29%	2
Howard (Chittenden)	1,216	935	12%	3,490	20%	4
LCMHS (Lamoille)	213	100	11%	137	33%	1
HCRSSVT (Southeast)	835	671	7%	1,287	30%	2
NEK (Northeast)	585	368	12%	1,059	40%	3
Clara Martin Center (Orange)	195	154	7%	397	52%	3
RACS (Rutland)	1,026	23	9%	114	3%	5
UCS (Bennington)	285	116	9%	159	35%	1
WCMHS (Washington)	785	502	17%	1,065	7%	2

See notes 2, 3 and 10.

Emergency services provided by Medical Center Hospital of Vermont under contract with Howard Center for Human Services are included in this report.

TABLE 2-22

Vermont Department of Developmental and Mental Health Services

INDIVIDUAL AND GROUP SERVICES PROVIDED BY DEVELOPMENTAL SERVICES PROGRAMS
Community Service Providers

Fiscal Year 1999

	Total Clients Served	Clients Receiving Individual or Group Services Number	Percent	Number of Individual and Group Services	Individual and Group Services as Percent of all Mental Retardation Outpatient Services	Services Per Client
OVERALL	2,235	154	7%	1,808	0%	12
<u>Community Service Providers</u>						
CSAC (Addison)	166	27	16%	406	2%	15
FGI (Franklin)	170	4	2%	18	0%	4
Howard (Chittenden)	317	0	-	-	-	-
LCMHS (Lamoille)	54	0	-	-	-	-
HCRSSVT (Southeast)	198	19	10%	144	1%	8
NEK (Northeast)	278	31	11%	103	0%	3
RACS (Rutland)	350	1	0%	3	0%	3
UCS (Bennington)	139	10	7%	75	0%	7
WCMHS (Washington)	279	62	22%	1,059	1%	17
Champlain Vocational Services	54	0	-	-	-	-
Lincoln Street, Inc.	31	0	-	-	-	-
Sterling Area Services	31	0	-	-	-	-
Upper Valley Services	168					

See notes 2, 3 and 10.

TABLE 2-23

Vermont Department of Developmental and Mental Health Services

DAY SERVICES PROVIDED BY COMMUNITY REHABILITATION AND TREATMENT PROGRAMS
Community Service Providers

Fiscal Year 1999

	Total Clients <u>Served</u>	Clients Receiving Day Services		Number of <u>Day Services</u>	Day Services as Percent of all Community Rehabilitation <u>Outpatient Services</u>	Services Per Client
		<u>Number</u>	<u>Percent</u>			
OVERALL	3,613	889	25%	58,152	16%	65
<u>Community Service Providers</u>						
CSAC (Addison)	212	71	33%	4,349	19%	61
FGI (Franklin)	282	105	37%	7,505	19%	71
Howard (Chittenden)	713	209	29%	9,757	17%	47
LCMHS (Lamoille)	141	58	41%	5,958	19%	103
HCRSSVT (Southeast)	478	59	12%	3,174	7%	54
NEK (Northeast)	488		-	-	-	-
Clara Martin Center (Orange)	160	26	16%	500	3%	19
RACS (Rutland)	352	114	32%	9,227	31%	81
UCS (Bennington)	194	84	43%	4,828	15%	57
WCMHS (Washington)	593	163	27%	12,854	24%	79

See notes 2, 3 and 11.

TABLE 2-24

Vermont Department of Developmental and Mental Health Services

DAY SERVICES PROVIDED BY SUBSTANCE ABUSE PROGRAMS
Community Service Providers

Fiscal Year 1999

	Total Clients <u>Served</u>	Clients Receiving Day Services		Number of <u>Day Services</u>	Day Services as Percent of all Substance Abuse <u>Outpatient Services</u>	Services <u>Per Client</u>
		<u>Number</u>	<u>Percent</u>			
OVERALL	5,070	608	12%	7,837	19%	13
<u>Community Service Providers</u>						
CSAC (Addison)	171	0	-	-	-	-
FGI (Franklin)	152	0	-	-	-	-
Howard (Chittenden)	1,576	110	7%	1,906	19%	17
LCMHS (Lamoille)	119	0	-	-	-	-
HCRSSVT (Southeast)	721	36	5%	453	7%	13
NEK (Northeast)	568	52	9%	595	12%	11
Clara Martin Center (Orange)	713	196	27%	2,581	33%	13
RACS (Rutland)	663	173	26%	2,233	44%	13
UCS (Bennington)	387	41	11%	69	2%	2
WCMHS (Washington)	0	0	-	-	-	-

See notes 2, 3 and 11.

TABLE 2-25

Vermont Department of Developmental and Mental Health Services
 DAY SERVICES PROVIDED BY DEVELOPMENTAL SERVICES PROGRAMS
 Community Service Providers
 Fiscal Year 1999

	Total Clients <u>Served</u>	<u>Clients Receiving Day Services</u>		<u>Number of Day Services</u>	Day Services as Percent of all Developmental Disabilities <u>Outpatient Services</u>	<u>Services Per Client</u>
		<u>Number</u>	<u>Percent</u>			
OVERALL	2,235	859	38%	155,081	35%	181
<u>Community Service Providers</u>						
CSAC (Addison)	166	65	39%	9,169	55%	141
FGI (Franklin)	170	10	6%	1,168	2%	117
Howard (Chittenden)	317	49	15%	8,400	18%	171
LCMHS (Lamoille)	54	37	69%	7,201	63%	195
HCRSSVT (Southeast)	198	68	34%	10,056	49%	148
NEK (Northeast)	278	106	38%	21,278	28%	201
RACS (Rutland)	350	89	25%	15,162	27%	170
UCS (Bennington)	139	34	24%	8,561	47%	252
WCMHS (Washington)	279	170	61%	31,508	42%	185
Champlain Vocational Services	54	52	96%	19,145	68%	368
Lincoln Street, Inc.	31	24	77%	2,482	45%	103
Sterling Area Services	31	28	90%	4,376	64%	156
Upper Valley Services	168	127	76%	16,575	49%	131

See notes 2, 3 and 11.

TABLE 2-26

Vermont Department of Developmental and Mental Health Services

CHEMOTHERAPY SERVICES PROVIDED BY CHILDREN'S SERVICES PROGRAMS
Community Service Providers

Fiscal Year 1999

	Total Clients <u>Served</u>	<u>Clients Receiving Chemotherapy Services</u>		<u>Number of Chemotherapy Services</u>	<u>Chemotherapy Services as Percent of all Children's Outpatient Services</u>	<u>Services Per Client</u>
		<u>Number</u>	<u>Percent</u>			
OVERALL	7,888	998	13%	3,342	1%	3
<u>Community Service Providers</u>						
CSAC (Addison)	796	165	21%	581	2%	4
FGI (Franklin)	556	48	9%	254	1%	5
Howard (Chittenden)	1,299	123	9%	365	1%	3
LCMHS (Lamoille)	471	29	6%	91	1%	3
HCRSSVT (Southeast)	1,426	187	13%	522	1%	3
NEK (Northeast)	1,045	33	3%	74	0%	2
Clara Martin Center (Orange)	529	128	24%	524	2%	4
RACS (Rutland)	708	136	19%	395	3%	3
UCS (Bennington)	515	61	12%	289	2%	5
WCMHS (Washington)	543	88	16%	247	1%	3

See notes 2, 3 and 12.

TABLE 2-27

Vermont Department of Developmental and Mental Health Services

CHEMOTHERAPY SERVICES PROVIDED BY ADULT MENTAL HEALTH PROGRAMS
Community Service Providers

Fiscal Year 1999

	Total Clients <u>Served</u>	<u>Clients Receiving Chemotherapy Services</u>		<u>Number of Chemotherapy Services</u>	<u>Chemotherapy Services as Percent of all Adult Outpatient Services</u>	<u>Services Per Client</u>
		<u>Number</u>	<u>Percent</u>			
OVERALL	7,345	2,580	35%	9,533	16%	4
<u>Community Service Providers</u>						
CSAC (Addison)	803	272	34%	1,133	13%	4
FGI (Franklin)	842	346	41%	1,744	31%	5
Howard (Chittenden)	814	262	32%	898	13%	3
LCMHS (Lamoille)	285	154	54%	655	35%	4
HCRSSVT (Southeast)	1,328	494	37%	1,406	13%	3
NEK (Northeast)	770	154	20%	459	9%	3
Clara Martin Center (Orange)	313	77	25%	358	10%	5
RACS (Rutland)	758	296	39%	1,177	21%	4
UCS (Bennington)	654	146	22%	650	13%	4
WCMHS (Washington)	778	379	49%	1,053	16%	3

TABLE 2-28

Vermont Department of Developmental and Mental Health Services

CHEMOTHERAPY SERVICES PROVIDED BY COMMUNITY REHABILITATION AND TREATMENT PROGRAMS
Community Service Providers

Fiscal Year 1999

	<u>Total Clients Served</u>	<u>Clients Receiving Chemotherapy Services Number</u>	<u>Percent</u>	<u>Number of Chemotherapy Services</u>	<u>Chemotherapy Services as Percent of all Community Rehabilitation Outpatient Services</u>	<u>Services Per Client</u>
OVERALL	3,613	2,477	69%	17,562	5%	7
<u>Community Service Providers</u>						
CSAC (Addison)	212	164	77%	1,317	6%	8
FGI (Franklin)	282	168	60%	1,708	4%	10
Howard (Chittenden)	713	510	72%	3,405	6%	7
LCMHS (Lamoille)	141	95	67%	671	2%	7
HCRSSVT (Southeast)	478	286	60%	1,359	3%	5
NEK (Northeast)	488	260	53%	1,727	6%	7
Clara Martin Center (Orange)	160	110	69%	1,180	6%	11
RACS (Rutland)	352	297	84%	2,548	8%	9
UCS (Bennington)	194	162	84%	1,629	5%	10
WCMHS (Washington)	593	425	72%	2,018	4%	5

See notes 2, 3 and 12.

TABLE 2-29

Vermont Department of Developmental and Mental Health Services

CHEMOTHERAPY SERVICES PROVIDED BY SUBSTANCE ABUSE PROGRAMS
Community Service Providers

Fiscal Year 1999

	Total Clients <u>Served</u>	<u>Clients Receiving Chemotherapy Services</u>		<u>Number of Chemotherapy Services</u>	<u>Chemotherapy Services as Percent of all Substance Abuse Outpatient Services</u>	<u>Services Per Client</u>
		<u>Number</u>	<u>Percent</u>			
OVERALL	5,070	236	5%	777	2%	3
<u>Community Service Providers</u>						
CSAC (Addison)	171	27	16%	96	6%	4
FGI (Franklin)	152	19	12%	107	14%	6
Howard (Chittenden)	1,576	49	3%	167	2%	3
LCMHS (Lamoille)	119	0	-	-	-	-
HCRSSVT (Southeast)	721	18	2%	29	0%	2
NEK (Northeast)	568	0	-	-	-	-
Clara Martin Center (Orange)	713	37	5%	126	2%	3
RACS (Rutland)	663	0	-	-	-	-
UCS (Bennington)	387	42	11%	146	5%	-
WCMHS (Washington)	0	0	-	-	-	-

See notes 2, 3 and 12.

TABLE 2-30

Vermont Department of Developmental and Mental Health Services

CHEMOTHERAPY SERVICES PROVIDED BY EMERGENCY SERVICE PROGRAMS
Community Service Providers

Fiscal Year 1999

	Total Clients <u>Served</u>	<u>Clients Receiving Chemotherapy Services</u>		<u>Number of Chemotherapy Services</u>	<u>Chemotherapy Services as Percent of all Emergency Outpatient Services</u>	<u>Services Per Client</u>
		<u>Number</u>	<u>Percent</u>			
OVERALL	6,412	210	3%	2,483	5%	12
<u>Community Service Providers</u>						
CSAC (Addison)	554	0	-	0	-	-
FGI (Franklin)	718	41	6%	61	2%	1
Howard (Chittenden)	1,216	27	2%	42	0%	2
LCMHS (Lamoille)	213	0	-	0	-	-
HCRSSVT (Southeast)	835	0	-	0	-	-
NEK (Northeast)	585	0	-	0	-	-
Clara Martin Center (Orange)	195	0	-	0	-	-
RACS (Rutland)	1,026	0	-	0	-	-
UCS (Bennington)	285	0	-	0	-	-
WCMHS (Washington)	785	0	-	0	-	-

See notes 2, 3 and 12.

TABLE 2-31

Vermont Department of Developmental and Mental Health Services

CHEMOTHERAPY SERVICES PROVIDED BY DEVELOPMENTAL SERVICES PROGRAMS
Community Service Providers

Fiscal Year 1999

	Total Clients Served	Clients Receiving Chemotherapy Services Number	Percent	Number of Chemotherapy Services	Chemotherapy Services as Percent of all Developmental Disabilities Outpatient Services	Services Per Client
OVERALL	2,235	377	17%	1,545	0%	4
<u>Community Service Providers</u>						
CSAC (Addison)	166	33	20%	108	1%	3
FGI (Franklin)	170	34	20%	179	0%	5
Howard (Chittenden)	317	64	20%	180	0%	3
LCMHS (Lamoille)	54	28	52%	82	1%	3
HCRSSVT (Southeast)	198	11	6%	19	0%	2
NEK (Northeast)	278	6	2%	14	0%	2
RACS (Rutland)	350	88	25%	319	1%	4
UCS (Bennington)	139	29	21%	159	1%	5
WCMHS (Washington)	279	84	30%	485	1%	6
Champlain Vocational Services	54	0	-	0	-	-
Lincoln Street, Inc.	31	0	-	0	-	-
Sterling Area Services	31	0	-	0	-	-
Upper Valley Services	168	0	-	0	-	-

See notes 2, 3, and 12.

TABLE 2-32

Vermont Department of Developmental and Mental Health Services

DIAGNOSIS AND EVALUATION SERVICES PROVIDED BY CHILDREN'S SERVICES PROGRAMS
Community Service Providers

Fiscal Year 1999

	Total Clients Served	Clients Receiving Diagnosis and Evaluation Services		Number of Diagnosis and Evaluation Services	Diagnosis and Evaluation Services as Percent of all Children's Outpatient Services	Services Per Client
		Number	Percent			
OVERALL	7,888	2,959	38%	5,485	2%	2
<u>Community Service Providers</u>						
CSAC (Addison)	796	280	35%	353	1%	1
FGI (Franklin)	556	319	57%	616	3%	2
Howard (Chittenden)	1,299	482	37%	1,005	2%	2
LCMHS (Lamoille)	471	22	5%	30	0%	1
HCRSSVT (Southeast)	1,426	601	42%	954	2%	2
NEK (Northeast)	1,045	288	28%	827	2%	3
Clara Martin Center (Orange)	529	251	47%	654	3%	3
RACS (Rutland)	708	357	50%	486	3%	1
UCS (Bennington)	515	282	55%	444	3%	2
WCMHS (Washington)	543	77	14%	116	0%	2

See notes 2, 3 and 12.

TABLE 2-33

Vermont Department of Developmental and Mental Health Services

DIAGNOSIS AND EVALUATION SERVICES PROVIDED BY ADULT MENTAL HEALTH PROGRAMS
Community Service Providers

Fiscal Year 1999

	Total Clients <u>Served</u>	Clients Receiving Diagnosis and Evaluation Services		Number of Diagnosis and Evaluation <u>Services</u>	Diagnosis and Evaluation Services as Percent of all Children's <u>Outpatient Services</u>	Services Per Client
		<u>Number</u>	<u>Percent</u>			
OVERALL	7,345	3,696	50%	5,410	9%	1
<u>Community Service Providers</u>						
CSAC (Addison)	803	334	42%	414	5%	1
FGI (Franklin)	842	394	47%	633	11%	2
Howard (Chittenden)	814	373	46%	493	7%	1
LCMHS (Lamoille)	285	39	14%	53	3%	1
HCRSSVT (Southeast)	1,328	685	52%	916	9%	1
NEK (Northeast)	770	439	57%	875	17%	2
Clara Martin Center (Orange)	313	172	55%	212	6%	1
RACS (Rutland)	758	435	57%	566	10%	1
UCS (Bennington)	654	420	64%	727	15%	2
WCMHS (Washington)	778	405	52%	521	8%	1

See notes 2, 3 and 13.

TABLE 2-34

Vermont Department of Developmental and Mental Health Services

DIAGNOSIS AND EVALUATION SERVICES PROVIDED BY COMMUNITY REHABILITATION AND TREATMENT PROGRAMS
Community Service Providers

Fiscal Year 1999

	Total Clients <u>Served</u>	Clients Receiving Diagnosis and Evaluation Services		Number of Diagnosis and Evaluation <u>Services</u>	Diagnosis and Evaluation Services as Percent of all Community Rehabilitation <u>Outpatient Services</u>	Services Per Client
		<u>Number</u>	<u>Percent</u>			
OVERALL	3,613	622	17%	843	0%	1
<u>Community Service Providers</u>						
CSAC (Addison)	212	12	6%	16	0%	1
FGI (Franklin)	282	27	10%	45	0%	2
Howard (Chittenden)	713	134	19%	161	0%	1
LCMHS (Lamoille)	141	8	6%	15	0%	2
HCRSSVT (Southeast)	478	123	26%	165	0%	1
NEK (Northeast)	488	48	10%	85	0%	2
Clara Martin Center (Orange)	160	30	19%	49	0%	2
RACS (Rutland)	352	33	9%	43	0%	1
UCS (Bennington)	194	56	29%	103	0%	2
WCMHS (Washington)	593	151	25%	161	0%	1

See notes 2, 3 and 13.

TABLE 2-35

Vermont Department of Developmental and Mental Health Services

DIAGNOSIS AND EVALUATION SERVICES PROVIDED BY SUBSTANCE ABUSE PROGRAMS
Community Service Providers

Fiscal Year 1999

	Total Clients <u>Served</u>	Clients Receiving Diagnosis and Evaluation Services		Number of Diagnosis and Evaluation <u>Services</u>	Diagnosis and Evaluation Services as Percent of Substance Abuse <u>Outpatient Services</u>	Services <u>Per Client</u>
		<u>Number</u>	<u>Percent</u>			
OVERALL	5,070	3,013	59%	3,640	9%	1
<u>Community Service Providers</u>						
CSAC (Addison)	171	86	50%	98	6%	1
FGI (Franklin)	152	86	57%	113	15%	1
Howard (Chittenden)	1,576	940	60%	1,138	11%	1
LCMHS (Lamoille)	119	4	3%	4	0%	1
HCRSSVT (Southeast)	721	467	65%	551	9%	1
NEK (Northeast)	568	278	0	296	0	1
Clara Martin Center (Orange)	713	503	1	544	0	1
RACS (Rutland)	663	453	1	528	0	1
UCS (Bennington)	387	196	1	368	0	2
WCMHS (Washington)	0	0	-	-	-	-

See notes 2, 3 and 13.

TABLE 2-36

Vermont Department of Developmental and Mental Health Services

DIAGNOSIS AND EVALUATION SERVICES PROVIDED BY EMERGENCY SERVICE PROGRAMS
Community Service Providers

Fiscal Year 1999

	<u>Total Clients Served</u>	<u>Clients Receiving Diagnosis and Evaluation Services</u>		<u>Number of Diagnosis and Evaluation Services</u>	<u>Diagnosis and Evaluation Services as Percent of all Emergency Outpatient Services</u>	<u>Services Per Client</u>
		<u>Number</u>	<u>Percent</u>			
OVERALL	6,412	915	14%	1,316	3%	1
<u>Community Service Providers</u>						
CSAC (Addison)	554	4	1%	4	0%	1
FGI (Franklin)	718	13	2%	16	1%	1
Howard (Chittenden)	1,216	25	2%	31	0%	1
LCMHS (Lamoille)	213	-	-	-	-	-
HCRSSVT (Southeast)	835	3	-	-	-	-
NEK (Northeast)	585	2	0%	2	0%	1
Clara Martin Center (Orange)	195	8	4%	9	1%	1
RACS (Rutland)	1,026	650	63%	1,002	24%	2
UCS (Bennington)	285	185	65%	222	49%	1
WCMHS (Washington)	785	25	3%	27	0%	1

See notes 2, 3, and 13.

TABLE 2-37

Vermont Department of Developmental and Mental Health Services

DIAGNOSIS AND EVALUATION SERVICES PROVIDED BY DEVELOPMENTAL SERVICES PROGRAMS
Community Service Providers

Fiscal Year 1999

	Total Clients <u>Served</u>	Clients Receiving Diagnosis and Evaluation Services		Number of Diagnosis and Evaluation <u>Services</u>	Diagnosis and Evaluation Services as Percent of all Developmental Disabilities <u>Outpatient Services</u>	Services <u>Per Client</u>
		<u>Number</u>	<u>Percent</u>			
OVERALL	2,235	802	36%	3,151	1%	4
<u>Community Service Providers</u>						
CSAC (Addison)	166	74	45%	170	1%	2
FGI (Franklin)	170	129	76%	454	1%	4
Howard (Chittenden)	317	175	55%	991	2%	6
LCMHS (Lamoille)	54	1	2%	1	0%	1
HCRSSVT (Southeast)	198	29	15%	61	0%	2
NEK (Northeast)	278	30	11%	71	0%	2
RACS (Rutland)	350	252	72%	998	2%	4
UCS (Bennington)	139	104	75%	394	2%	4
WCMHS (Washington)	279	8	3%	11	0%	1
Champlain Vocational Services	54					
Lincoln Street, Inc.	31		-	-	-	-
Sterling Area Services	31		-	-	-	-
Upper Valley Services	168					

See notes 2, 3 and 13.

TABLE 2-38

Vermont Department of Developmental and Mental Health Services
CASE MANAGEMENT PROVIDED BY CHILDREN'S SERVICES PROGRAMS
Community Service Providers
Fiscal Year 1999

	Total Clients Served	Clients Receiving Case Management		Number of Case Management Services	Case Management Services as Percent of all Children's Outpatient Services	Services Per Client
		<u>Number</u>	<u>Percent</u>			
OVERALL	7,888	5,575	70%	227,129	75%	41
<u>Community Service Providers</u>						
CSAC (Addison)	796	554	70%	30,254	85%	55
FGI (Franklin)	556	268	48%	11,156	61%	42
Howard (Chittenden)	1,299	867	67%	45,195	80%	52
LCMHS (Lamoille)	471	312	66%	8,354	59%	27
HCRSSVT (Southeast)	1,426	980	69%	24,353	56%	25
NEK (Northeast)	1,045	925	89%	34,297	85%	37
Clara Martin Center (Orange)	529	379	72%	15,482	73%	41
RACS (Rutland)	708	491	69%	11,035	72%	22
UCS (Bennington)	515	313	61%	9,584	55%	31
WCMHS (Washington)	543	486	90%	37,419	93%	77

See notes 2, 3 and 14.

TABLE 2-39

Vermont Department of Developmental and Mental Health Services
CASE MANAGEMENT PROVIDED BY ADULT MENTAL HEALTH PROGRAMS
Community Service Providers

Fiscal Year 1999

	Total Clients <u>Served</u>	Clients Receiving Case Management		Number of Case Management <u>Services</u>	Case Management Services as Percent of all Adult Outpatient <u>Outpatient Services</u>	Services Per Client
		<u>Number</u>	<u>Percent</u>			
OVERALL	7,345	1,541	21%	5,674	10%	4
<u>Community Service Providers</u>						
CSAC (Addison)	803	140	17%	562	6%	4
FGI (Franklin)	842	189	22%	214	4%	1
Howard (Chittenden)	814	112	14%	519	8%	5
LCMHS (Lamoille)	285	101	35%	141	8%	1
HCRSSVT (Southeast)	1,328	281	21%	795	8%	3
NEK (Northeast)	770	337	44%	1,111	22%	3
Clara Martin Center (Orange)	313	43	14%	856	24%	20
RACS (Rutland)	758	42	6%	198	4%	5
UCS (Bennington)	654	187	29%	843	17%	5
WCMHS (Washington)	778	109	14%	435	7%	4

See notes 2, and 14.

TABLE 2-40

Vermont Department of Developmental and Mental Health Services

CASE MANAGEMENT PROVIDED BY COMMUNITY REHABILITATION AND TREATMENT PROGRAMS
Community Service Providers

Fiscal Year 1999

	Total Clients <u>Served</u>	<u>Clients Receiving Case Management</u>		<u>Number of Case Management Services</u>	<u>Case Management as Percent of all Community Rehabilitation Outpatient Services</u>	<u>Services Per Client</u>
		<u>Number</u>	<u>Percent</u>			
OVERALL	3,613	3,041	84%	230,838	65%	76
<u>Community Service Providers</u>						
CSAC (Addison)	212	184	87%	14,500	63%	79
FGI (Franklin)	282	173	61%	22,707	57%	131
Howard (Chittenden)	713	643	90%	42,968	74%	67
LCMHS (Lamoille)	141	132	94%	21,624	69%	164
HCRSSVT (Southeast)	478	426	89%	31,226	73%	73
NEK (Northeast)	488	398	82%	19,105	71%	48
Clara Martin Center (Orange)	160	137	86%	14,717	79%	107
RACS (Rutland)	352	291	83%	15,704	52%	54
UCS (Bennington)	194	166	86%	16,247	52%	98
WCMHS (Washington)	593	491	83%	32,040	59%	65

TABLE 2-41

Vermont Department of Developmental and Mental Health Services
CASE MANAGEMENT PROVIDED BY SUBSTANCE ABUSE PROGRAMS
Community Service Providers
Fiscal Year 1999

	Total Clients <u>Served</u>	Clients Receiving Case Management		Number of Case Management <u>Services</u>	Case Management as Percent of all Substance Abuse <u>Outpatient Services</u>	Services <u>Per Client</u>
		<u>Number</u>	<u>Percent</u>			
OVERALL	5,070	443	9%	1,829	4%	4
<u>Community Service Providers</u>						
CSAC (Addison)	171	18	11%	34	2%	2
FGI (Franklin)	152	10	7%	15	2%	1
Howard (Chittenden)	1,576	11	1%	30	0%	3
LCMHS (Lamoille)	119	103	87%	484	41%	5
HCRSSVT (Southeast)	721	126	17%	289	5%	2
NEK (Northeast)	568	19	3%	31	1%	2
Clara Martin Center (Orange)	713	100	14%	862	11%	9
RACS (Rutland)	663	30	5%	49	1%	2
UCS (Bennington)	387	26	7%	35	1%	1
WCMHS (Washington)	0	0	-	-	-	-

TABLE 2-42

Vermont Department of Developmental and Mental Health Services
CASE MANAGEMENT PROVIDED BY EMERGENCY SERVICE PROGRAMS
Community Service Providers
Fiscal Year 1999

	Total Clients <u>Served</u>	<u>Clients Receiving Case Management</u>		<u>Number of Case Management Services</u>	<u>Case Management as Percent of all Emergency Outpatient Services</u>	<u>Services Per Client</u>
		<u>Number</u>	<u>Percent</u>			
OVERALL	6,412	3,445	54%	24,624	48%	7
<u>Community Service Providers</u>						
CSAC (Addison)	554	493	89%	3,090	80%	6
FGI (Franklin)	718	483	67%	1,882	68%	4
Howard (Chittenden)	1,216	232	19%	622	4%	3
LCMHS (Lamoille)	213					
HCRSSVT (Southeast)	835	410	49%	2,938	69%	7
NEK (Northeast)	585	428	73%	1,616	60%	4
Clara Martin Center (Orange)	195	91	47%	337	45%	4
RACS (Rutland)	1,026	708	69%	3,051	73%	4
UCS (Bennington)	285	40	14%	53	12%	1
WCMHS (Washington)	785	560	71%	11,035	76%	20

See notes 2, 3 and 14.

TABLE 2-43

Vermont Department of Developmental and Mental Health Services

CASE MANAGEMENT PROVIDED BY DEVELOPMENTAL SERVICES PROGRAMS
Community Service Providers

Fiscal Year 1999

	<u>Total Clients Served</u>	<u>Clients Receiving Case Management Number</u>	<u>Percent</u>	<u>Number of Case Management Services</u>	<u>Case Management as Percent of all Developmental Disabilities Outpatient Services</u>	<u>Services Per Client</u>
OVERALL	2,235	1,799	80%	171,424	38%	95
<u>Community Service Providers</u>						
CSAC (Addison)	166	121	73%	3,897	23%	32
FGI (Franklin)	170	167	98%	29,680	56%	178
Howard (Chittenden)	317	260	82%	29,901	65%	115
LCMHS (Lamoille)	54	23	43%	281	2%	12
HCRSSVT (Southeast)	198	144	73%	6,592	32%	46
NEK (Northeast)	278	234	84%	44,072	58%	188
RACS (Rutland)	350	249	71%	9,001	16%	36
UCS (Bennington)	139	93	67%	3,196	18%	34
WCMHS (Washington)	279	240	86%	20,333	27%	85
Champlain Vocational Services	54	51	94%	3,823	13%	75
Lincoln Street, Inc.	31	30	-	0	-	-
Sterling Area Services	31	30	97%	2,185	32%	73
Upper Valley Services	168	157	93%	16,582	49%	106

TABLE 2-44

Vermont Department of Developmental and Mental Health Services

VOCATIONAL SERVICES PROVIDED BY COMMUNITY REHABILITATION AND TREATMENT PROGRAMS
Community Service Providers

Fiscal Year 1999

	Total Clients Served	Clients Receiving Vocational Services		Number of Vocational Services	Vocational Services as Percent of all Mental Retardation Outpatient Services	Services Per Client
		Number	Percent			
OVERALL	3,613	838	23%	17,664	5%	21
<u>Community Service Providers</u>						
CSAC (Addison)	212	39	18%	654	3%	17
FGI (Franklin)	282	70	25%	2,422	6%	35
Howard (Chittenden)	713	97	14%	938	2%	10
LCMHS (Lamoille)	141	48	34%	2,291	7%	48
HCRSSVT (Southeast)	478	146	31%	1,614	4%	11
NEK (Northeast)	488	125	26%	2,485	9%	20
Clara Martin Center (Orange)	160	56	35%	446	2%	8
RACS (Rutland)	352	46	13%	322	1%	7
UCS (Bennington)	194	89	46%	4,637	15%	52
WCMHS (Washington)	593	122	21%	1,855	3%	15

See notes 2, 3 and 15.

TABLE 2-45

Vermont Department of Developmental and Mental Health Services

VOCATIONAL SERVICES PROVIDED BY DEVELOPMENTAL SERVICES PROGRAMS
Community Service Providers

Fiscal Year 1999

	Total Clients Served	Clients Receiving Vocational Services		Number of Vocational Services	Vocational Services as Percent of all Developmental Disabilities Outpatient Services	Services Per Client
		Number	Percent			
OVERALL	2,235	509	23%	32,173	7%	63
<u>Community Service Providers</u>						
CSAC (Addison)	166	48	29%	1,734	10%	36
FGI (Franklin)	170	65	38%	3,898	7%	60
Howard (Chittenden)	317	70	22%	5,825	13%	83
LCMHS (Lamoille)	54	13	24%	912	8%	70
HCRSSVT (Southeast)	198	83	42%	2,478	12%	30
NEK (Northeast)	278	67	24%	6,211	8%	93
RACS (Rutland)	350	58	17%	4,703	8%	81
UCS (Bennington)	139	26	19%	716	4%	28
WCMHS (Washington)	279	52	19%	2,448	3%	47
Champlain Vocational Services	54	27	50%	3,248	11%	120
Lincoln Street, Inc.	31					
Sterling Area Services	31					
Upper Valley Services	168					

TABLE 2-46

Vermont Department of Developmental and Mental Health Services

COMMUNITY RESIDENTIAL SERVICES PROVIDED BY CHILDREN'S SERVICES PROGRAMS
Community Service Providers

Fiscal Year 1999

	Total Clients Served	Clients Receiving Community Residential Services		Days of Community Residential Services	Community Residential Days Per Client
		<u>Number</u>	<u>Percent</u>		
OVERALL	8,028	387	5%	54,348	140
<u>Community Service Providers</u>					
CSAC (Addison)	796	0	-	0	-
FGI (Franklin)	556	0	-	0	-
Howard (Chittenden)	1,299	107	8%	14,020	131
LCMHS (Lamoille)	471	11	2%	377	34
HCRSSVT (Southeast)	1,426	0	-	0	-
NEK (Northeast)	1,045	58	6%	11,137	192
Clara Martin Center (Orange)	529	4	1%	236	59
RACS (Rutland)	708	0	-	0	-
UCS (Bennington)	515	32	6%	5,602	175
WCMHS (Washington)	543	59	11%	13,062	221
Northeastern Family Institute	140	116	83%	9,914	85

See notes 2, 3 and 16.

TABLE 2-47

Vermont Department of Developmental and Mental Health Services
 COMMUNITY RESIDENTIAL SERVICES PROVIDED BY
 COMMUNITY REHABILITATION AND TREATMENT PROGRAMS
 Community Service Providers

Fiscal Year 1999

	<u>Total Clients Served</u>	<u>Clients Receiving Community Residential Services Number</u>	<u>Percent</u>	<u>Days of Community Residential Services</u>	<u>Community Residential Days Per Client</u>
OVERALL	3,613	277	8%	37,479	135
<u>Community Service Providers</u>					
CSAC (Addison)	212	0	0%	0	-
FGI (Franklin)	282	37	-	3,921	-
Howard (Chittenden)	713	60	8%	4,451	74
LCMHS (Lamoille)	141	26	18%	14,617	562
HCRSSVT (Southeast)	478	20	4%	2,563	128
NEK (Northeast)	488	48	10%	1,478	31
Clara Martin Center (Orange)	160	0	-	0	-
RACS (Rutland)	352	0	-	0	-
UCS (Bennington)	194	49	25%	3,333	68
WCMHS (Washington)	593	37	6%	7,116	192

See notes 2, 3 and 16.

TABLE 2-48

Vermont Department of Developmental and Mental Health Services

COMMUNITY RESIDENTIAL SERVICES PROVIDED BY DEVELOPMENTAL SERVICES PROGRAMS
Community Service Providers

Fiscal Year 1999

	Total Clients Served	Clients Receiving Community Residential Services		Days of Community Residential Services	Community Residential Days Per Client
		<u>Number</u>	<u>Percent</u>		
OVERALL	2,235	922	41%	248,286	269
<u>Community Service Providers</u>					
CSAC (Addison)	166	59	36%	14,047	238
FGI (Franklin)	170	21	12%	6,033	287
Howard (Chittenden)	317	135	43%	24,200	179
LCMHS (Lamoille)	54	21	39%	5,799	276
HCRSSVT (Southeast)	198	32	16%	2,779	87
NEK (Northeast)	278	93	33%	32,382	348
RACS (Rutland)	350	132	38%	45,061	341
UCS (Bennington)	139	69	50%	17,447	253
WCMHS (Washington)	279	142	51%	43,807	309
Champlain Vocational Services	54	2	4%	687	344
Lincoln Street, Inc.	31	52	168%	13,954	268
Sterling Area Services	31	30	97%	9,749	325
Upper Valley Services	168	134	80%	32,341	241

TABLE 2-49

Vermont Department of Developmental and Mental Health Services

CONDITION ON TERMINATION OF CLIENTS DISCHARGED
Community Service Providers

Fiscal Year 1999

	<u>Clients Discharged</u>		<u>Condition Not Rated</u>		<u>Condition on Termination</u>			<u>(N)</u>
	<u>Number</u>	<u>Percent of Clients Reported</u>	<u>Number</u>	<u>Percent of Clients Discharged</u>	<u>Improved</u>	<u>Unchanged</u>	<u>Worse</u>	
OVERALL	16,568	46%	5,807	35%	59%	39%	2%	(10,761)
<u>Community Service Providers</u>								
CSAC (Addison)	287	13%	33	11%	63%	36%	1%	(254)
FGI (Franklin)	297	15%	56	19%	59%	36%	5%	(241)
Howard (Chittenden)	2,543	42%	0	0%	47%	49%	4%	(2,543)
LCMHS (Lamoille)	105	10%	0	0%	25%	72%	3%	(105)
HCRSSVT (Southeast)	276	7%	67	24%	48%	49%	2%	(209)
NEK (Northeast)	875	31%	194	22%	57%	41%	2%	(681)
Clara Martin Center (Orange)	708	38%	173	24%	57%	40%	2%	(535)
RACS (Rutland)	9,900	90%	4502	45%	66%	32%	2%	(5,398)
UCS (Bennington)	989	51%	548	55%	60%	38%	3%	(441)
WCMHS (Washington)	527	22%	228	43%	56%	41%	3%	(299)
Champlain Valley Services	4	7%	0	0%	50%	50%	0%	(4)
Lincoln Street, Inc.	0	-	-	-	-	-	-	-
Northeastern Family Institute	57	66%	6	11%	78%	18%	4%	(51)
Sterling Area Services	0	-	-	-	-	-	-	-
Upper Valley Services	0	0%	0	-	-	-	-	-

TABLE 2-50

Vermont Department of Developmental and Mental Health Services
 CONDITION ON TERMINATION OF CLIENTS DISCHARGED BY AGE
 Community Service Providers

Fiscal Year 1999

	<u>Clients Discharged</u>		<u>Condition Not Rated</u>		<u>Condition on Termination</u>			<u>(N)</u>
	<u>Number</u>	<u>Percent of Clients Reported</u>	<u>Number</u>	<u>Percent of Clients Discharged</u>	<u>Improved</u>	<u>Unchanged</u>	<u>Worse</u>	
OVERALL	16,597	46%	5,809	35%	59%	38%	2%	(10,788)
<u>Age</u>								
0-12	1,761	34%	432	25%	71%	28%	2%	(1,329)
13-19	2,792	44%	724	26%	59%	38%	3%	(2,068)
20-34	5,009	53%	1,905	38%	54%	44%	2%	(3,104)
35-49	4,671	50%	1,773	38%	62%	36%	2%	(2,898)
50-64	1,435	43%	570	40%	64%	33%	3%	(865)
65+	900	47%	391	43%	35%	59%	6%	(509)
Missing	29	21%	14	48%	0%	100%	0%	(15)

See notes 2, 3 and especially 17.

TABLE 2-51

Vermont Department of Developmental and Mental Health Services
 CONDITION ON TERMINATION OF CLIENTS DISCHARGED BY GENDER
 Community Service Providers

Fiscal Year 1999

	<u>Clients Discharged</u>		<u>Condition Not Rated</u>		<u>Condition on Termination</u>			<u>(N)</u>
	<u>Number</u>	<u>Percent of Clients Reported</u>	<u>Number</u>	<u>Percent of Clients Discharged</u>	<u>Improved</u>	<u>Unchanged</u>	<u>Worse</u>	
<u>OVERALL</u>	16,597	46%	5,809	35%	59%	38%	2%	(10,788)
<u>Gender</u>								
Male	9,139	48%	3,242	35%	59%	39%	3%	(5,897)
Female	7,434	45%	2,549	34%	60%	38%	2%	(4,885)
Missing	24	42%	18	75%	83%	17%	0%	(6)

See notes 2, 3 and especially 17.

TABLE 2-52

Vermont Department of Developmental and Mental Health Services
 CONDITION ON TERMINATION OF CLIENTS DISCHARGED BY INCOME
 Community Service Providers

Fiscal Year 1999

	<u>Clients Discharged</u>		<u>Condition Not Rated</u>		<u>Condition on Termination</u>			
		Percent of		Percent of				
	<u>Number</u>	<u>Clients</u> <u>Reported</u>	<u>Number</u>	<u>Clients</u> <u>Discharged</u>	<u>Improved</u>	<u>Unchanged</u>	<u>Worse</u>	<u>(N)</u>
<u>OVERALL</u>	16,597	46%	5,809	35%	59%	38%	2%	(10,788)
<u>Income</u>								
LT \$10,000	1,900	33%	560	29%	57%	41%	3%	(1,340)
\$10,000 - 19,999	1,491	40%	351	24%	64%	35%	1%	(1,140)
\$20,000 - 29,999	703	43%	164	23%	66%	33%	1%	(539)
\$30,000 +	772	46%	189	24%	66%	32%	2%	(583)
Unknown	11,731	51%	4,545	39%	58%	40%	3%	(7,186)

See notes 2, 3 and especially 17.

TABLE 2-53

Vermont Department of Developmental and Mental Health Services

CONDITION ON TERMINATION OF CLIENTS DISCHARGED BY DIAGNOSIS
Community Service Providers

Fiscal Year 1999

	<u>Clients Discharged</u>		<u>Condition Not Rated</u>		<u>Condition on Termination</u>			<u>(N)</u>
	<u>Number</u>	<u>Percent of Clients Reported</u>	<u>Number</u>	<u>Percent of Clients Discharged</u>	<u>Improved</u>	<u>Unchanged</u>	<u>Worse</u>	
OVERALL	16,597	46%	5,809	35%	59%	38%	2%	(10,788)
<u>Diagnosis</u>								
Schizophrenia and Other Psychoses	1,175	35%	497	42%	26%	68%	6%	(678)
Affective Disorders	2,369	38%	882	37%	61%	36%	3%	(1,487)
Anxiety Disorders	1,159	38%	419	36%	59%	39%	3%	(740)
Personality Disorders	809	47%	339	42%	51%	47%	2%	(470)
Adjustment Disorders	4,952	52%	1,443	29%	62%	37%	1%	(3,509)
Social Problems	466	60%	134	29%	58%	40%	1%	(332)
Substance Abuse	5,475	62%	2,044	37%	62%	36%	2%	(3,431)
Children's Disorders	962	36%	254	26%	62%	34%	5%	(708)
Other Psychological Disorders	211	39%	76	36%	58%	40%	2%	(135)
Mental Retardation	378	16%	174	46%	39%	50%	12%	(204)
None	1,232	42%	591	48%	59%	39%	2%	(641)

See notes 2, 3, and especially 17

Part III: Vermont State Hospital

VERMONT STATE HOSPITAL
Patient Days by Length of Stay

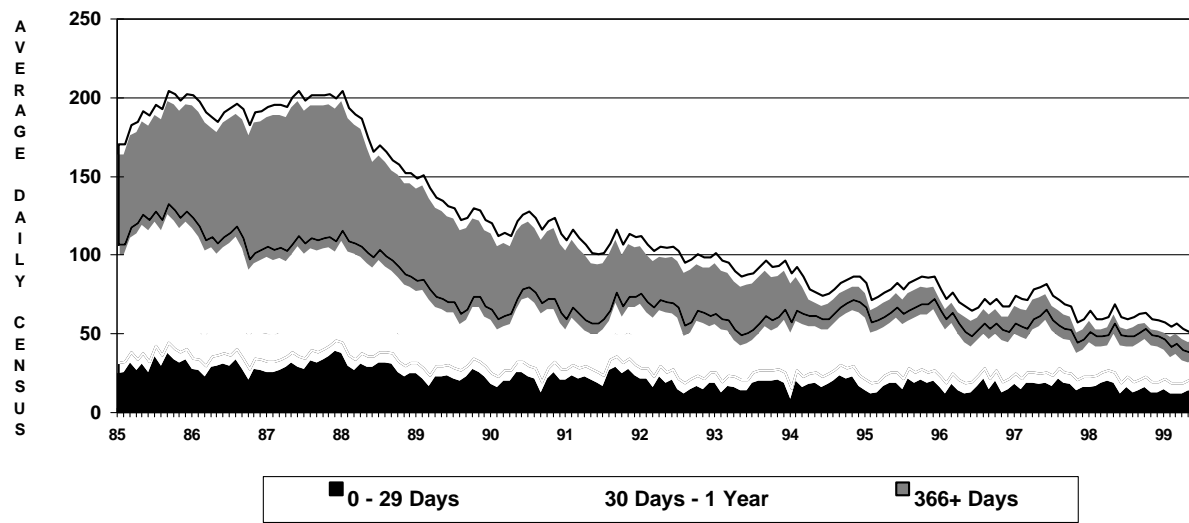


TABLE 3-1
AVERAGE DAILY CENSUS AT VERMONT STATE HOSPITAL
Overall and For Length of Stay Categories
July 1987 through June 1999

	Days Since Admission						Days Since Admission				
	Overall	LT 30	30-89	90-365	366+		Overall	LT 30	30-89	90-365	366+
1999 June	48	13	12	10	13	1993 June	82	14	16	14	38
May	46	14	8	10	13	May	82	14	15	14	38
April	47	12	9	12	14	April	84	16	15	16	38
March	50	12	13	12	13	March	90	17	15	20	37
February	47	12	10	13	13	February	90	13	22	18	37
1999 January	52	15	12	13	11	1993 January	94	19	17	20	39
December	53	13	15	14	10	1992 December	92	19	15	21	37
November	53	13	14	16	10	November	91	15	18	24	35
October	58	16	13	18	10	October	94	17	17	24	36
September	57	14	15	15	12	September	91	15	10	26	40
August	54	13	13	16	12	August	89	12	8	29	40
July	53	16	12	14	11	July	97	15	15	30	36
1998 June	54	12	18	13	11	1992 June	100	21	18	24	36
May	62	19	17	14	12	May	98	19	19	26	34
April	55	20	11	12	11	April	99	23	15	27	34
March	52	19	11	12	11	March	96	16	19	25	36
February	52	17	14	11	11	February	101	22	21	21	36
1998 January	58	16	14	15	13	1992 January	106	22	24	23	37
1997 December	53	16	11	13	13	1991 December	106	24	24	19	38
November	50	14	12	12	13	November	106	28	23	16	40
October	61	18	12	16	15	October	101	25	23	13	39
September	63	19	12	16	15	September	110	29	21	20	40
August	65	22	8	19	16	August	101	26	15	16	43
July	68	17	15	20	16	July	95	17	24	12	42
1997 June	75	19	17	23	16	1991 June	94	19	23	8	44
May	73	18	20	17	18	May	95	21	15	11	45
April	72	19	21	13	19	April	99	23	17	12	48
March	65	19	13	15	18	March	104	22	18	16	48
February	66	15	16	17	18	February	110	24	16	20	50
1997 January	68	18	15	17	18	1991 January	104	21	16	16	50
1996 December	61	15	13	17	16	1990 December	107	21	17	19	50
November	61	13	11	22	15	November	117	26	13	27	51
October	66	20	12	18	16	October	115	22	13	31	49
September	61	15	17	15	15	September	110	13	18	32	47
August	65	22	14	14	16	August	118	22	18	30	47
July	60	17	12	17	14	July	121	23	20	30	48
1996 June	59	13	10	19	16	1990 June	119	26	19	27	47
May	61	12	11	22	16	May	115	26	15	25	49
April	65	14	12	24	14	April	106	20	12	24	50
March	69	18	13	26	13	March	108	20	11	24	53
February	67	12	17	24	13	February	106	16	14	23	53
1996 January	71	16	18	24	14	1990 January	114	18	23	18	55
1995 December	80	20	18	27	15	1989 December	115	23	22	16	55
November	76	19	18	24	16	November	122	26	21	20	55
October	78	21	18	22	18	October	123	28	20	19	57
September	77	19	19	22	18	September	116	23	17	19	58
August	76	22	15	21	18	August	116	20	16	20	60
July	75	16	20	22	17	July	124	22	19	23	59
1995 June	76	19	22	19	16	1989 June	125	24	18	22	61
May	72	19	15	23	15	May	128	23	18	25	62
April	70	17	11	26	16	April	131	23	14	30	63
March	67	13	12	27	15	March	136	17	23	32	64
February	65	12	14	25	14	February	144	22	24	32	66
1995 January	76	14	18	28	16	1989 January	141	25	19	33	65
1994 December	80	17	21	26	16	1988 December	146	25	22	33	66
November	80	23	19	23	15	November	146	23	24	34	65
October	78	22	18	23	15	October	151	26	24	36	65
September	76	24	19	17	16	September	153	31	23	36	64
August	72	20	15	21	16	August	159	32	24	37	66
July	69	18	13	22	16	July	163	32	33	32	66
1994 June	68	16	14	23	15	1988 June	159	29	29	34	64
May	71	19	15	21	15	May	168	29	26	40	73

TABLE 3-2
Vermont Department of Developmental and Mental Health Services
MONTHLY UTILIZATION OF VERMONT STATE HOSPITAL
Fiscal Year 1999

<u>Month</u>	<u>Admissions</u>	<u>Discharges</u>	<u>Total Patient Days</u>	<u>Average Daily Census</u>
July	21	18	1,641	52.9
August	15	14	1,673	53.9
September	17	15	1,699	56.6
October	18	22	1,786	57.6
November	17	14	1,578	52.6
December	22	22	1,658	53.4
January	19	27	1,601	51.6
February	16	16	1,374	49.1
March	18	12	1,495	48.2
April	23	29	1,412	47.1
May	16	14	1,435	46.3
June	22	23	1,442	48.1
 TOTAL	 224	 226	 18,794	 51.5

See Note 18.

TABLE 3-3
Vermont Department of Developmental and Mental Health Services
CATCHMENT AREA AND UTILIZATION OF VERMONT STATE HOSPITAL
Fiscal Year 1999

	<u>Admissions</u>	<u>Discharges</u>	<u>Total Patient Days</u>	<u>Average Daily Census</u>	<u>Percent of all Patient Days</u>
OVERALL	224	226	18,794	51.5	100%
<u>Catchment Area</u>					
CSAC (Addison)	10	9	355	0.9	2%
FGI (Franklin)	16	15	1,051	2.9	6%
HCHS (Chittenden)	87	83	7,166	19.6	38%
LCMHS (Lamoille)	1	2	125	0.3	1%
HCRSSVT (Southeast)	37	42	2,136	5.9	11%
NEK (Northeast)	15	14	1,806	4.9	10%
CMC (Orange)	6	8	1,030	2.8	5%
RACS (Rutland)	6	6	949	2.6	5%
UCS (Bennington)	11	12	1,065	2.9	6%
WCMHS (Washington)	35	35	3,111	8.5	17%

TABLE 3-4
Vermont Department of Developmental and Mental Health Services
AGE AND UTILIZATION AT VERMONT STATE HOSPITAL
Fiscal Year 1999

	<u>Admissions</u>	<u>Discharges</u>	<u>Total Patient Days</u>	<u>Average Daily Census</u>	<u>Percent of all Patient Days</u>
OVERALL	224	226	18,794	51.5	100%
<u>Age</u>					
13 - 19	12	13	197	0.5	1%
20 - 34	73	74	5,118	14.0	27%
35 - 49	92	94	8,264	22.6	44%
50 - 64	40	39	3,469	9.5	18%
65+	7	6	1,746	4.8	9%

See Notes 4 and 18.

TABLE 3-5
Vermont Department of Developmental and Mental Health Services
GENDER AND UTILIZATION AT VERMONT STATE HOSPITAL
Fiscal Year 1999

	<u>Admissions</u>	<u>Discharges</u>	<u>Total Patient Days</u>	<u>Average Daily Census</u>	<u>Percent of all Patient Days</u>
OVERALL	224	226	18,794	51.5	100%
<u>Gender</u>					
Male	154	155	12,398	33.9	66%
Female	70	71	6,396	17.5	34%

See Note 18.

TABLE 3-6
Vermont Department of Developmental and Mental Health Services
DIAGNOSIS AND UTILIZATION AT VERMONT STATE HOSPITAL
Fiscal Year 1999

	<u>Admissions</u>		<u>Discharges</u>		<u>Total Patient Days</u>	<u>Average Daily Census</u>	<u>Percent of all Patient Days</u>
OVERALL	224		226		18,794	51.5	100%
<u>Diagnosis</u>	<u>#</u>	<u>%</u>	<u>#</u>	<u>%</u>			
Organic Brain Syndrome	20	9%	18	8%	3,119	8.5	17%
Schizophrenia & Other Psychoses	118	53%	122	54%	12,731	34.9	68%
Affective Disorders	104	46%	101	45%	6,082	16.7	32%
Anxiety Disorders	5	2%	5	2%	143	0.4	1%
Personality Disorders	148	66%	141	62%	7,746	21.2	41%
Adjustment Disorders	36	16%	42	19%	1,845	5.1	10%
Social Problems	1	0%	4	2%	139	0.4	1%
Substance Abuse	103	46%	104	46%	7,874	21.6	42%
Children's Disorders	9	4%	9	4%	327	0.9	2%
Other Psychological Disorders	8	4%	8	4%	338	0.9	2%
Mental Retardation	3	1%	3	1%	168	0.5	1%
Deferred	1	0%	0	0%	45	0.1	0%

See Note 7

Diagnosis categories are not mutually exclusive. Patients with dual or multiple diagnoses are reported under each appropriate diagnostic category.

TABLE 3-7
Vermont Department of Developmental and Mental Health Services
LEGAL STATUS ON ADMISSION AND UTILIZATION AT VERMONT STATE HOSPITAL
Fiscal Year 1999

	<u>Admissions</u>	<u>Discharges</u>	<u>Total Patient Days</u>	<u>Average Daily Census</u>	<u>Percent of all Patient Days</u>
OVERALL	224	226	18,794	51.5	100%
<u>Legal Status on Admission</u>					
Voluntary	5	4	2,018	5.5	11%
Emergency	90	101	7,615	20.9	41%
Forensic	115	105	6,892	18.9	37%
Other	14	16	2,269	6.2	12%

See Notes 18 and 19.

TABLE 3-8
Vermont Department of Developmental and Mental Health Services
TYPE OF ADMISSION AND UTILIZATION AT VERMONT STATE HOSPITAL
Fiscal Year 1999

	<u>Admissions</u>	<u>Discharges</u>	<u>Total Patient Days</u>	<u>Average Daily Census</u>	<u>Percent of all Patient Days</u>
OVERALL	224	226	18,794	51.5	100%
<u>Type of Admission</u>					
First Admission	103	95	5,584	15.3	30%
Readmission	121	131	13,210	36.2	70%

See Notes 18 and 20.

TABLE 3-9
Vermont Department of Developmental and Mental Health Services
CATCHMENT AREA AND LEGAL STATUS OF PATIENTS ADMITTED
Fiscal Year 1999

	Legal Status				(N)
	<u>Voluntary</u>	<u>Emergency</u>	<u>Forensic</u>	<u>Other</u>	
OVERALL	2%	40%	51%	6%	(224)
<u>Catchment Area</u>					
CSAC (Addison)	-	50%	50%	0%	(10)
FGI (Franklin)	13%	31%	56%	0%	(16)
HCHS (Chittenden)	0%	30%	64%	6%	(87)
LCMHS (Lamoille)	0%	100%	0%	0%	(1)
HCRSSVT (Southeast)	0%	46%	51%	3%	(37)
NEK (Northeast)	7%	33%	53%	7%	(15)
CMC (Orange)	-	33%	33%	34%	(6)
RACS (Rutland)	-	50%	50%	0%	(6)
UCS (Bennington)	-	18%	73%	9%	(11)
WCMHS (Washington)	6%	69%	14%	11%	(35)

See Notes 2, 18 and 19.

TABLE 3-10
Vermont Department of Developmental and Mental Health Services
AGE AND LEGAL STATUS OF PATIENTS ADMITTED
Vermont State Hospital

Fiscal Year 1999

	<u>Legal Status</u>				<u>(N)</u>
	<u>Voluntary</u>	<u>Emergency</u>	<u>Forensic</u>	<u>Other</u>	
OVERALL	2%	40%	51%	6%	(224)
<u>Age</u>					
13 - 19	0%	58%	42%	0%	(12)
20 - 34	3%	36%	59%	3%	(73)
35 - 49	3%	34%	53%	10%	(92)
50 - 64	0%	58%	35%	8%	(40)
65+	0%	43%	57%	0%	(7)

See Notes 4, 18, and 19.

TABLE 3-11
Vermont Department of Developmental and Mental Health Services
GENDER AND LEGAL STATUS OF PATIENTS ADMITTED
Vermont State Hospital

Fiscal Year 1999

	<u>Legal Status</u>				<u>(N)</u>
	<u>Voluntary</u>	<u>Emergency</u>	<u>Forensic</u>	<u>Other</u>	
OVERALL	2%	40%	51%	6%	(224)
<u>Gender</u>					
Male	3%	34%	58%	5%	(154)
Female	1%	53%	37%	9%	(70)

See Notes 18 and 19.

TABLE 3-12
Vermont Department of Developmental and Mental Health Services
DIAGNOSIS AND LEGAL STATUS OF PATIENTS ADMITTED
Vermont State Hospital

Fiscal Year 1999

	<u>Legal Status</u>				<u>(N)</u>
	<u>Voluntary</u>	<u>Emergency</u>	<u>Forensic</u>	<u>Other</u>	
OVERALL	2%	40%	51%	6%	(224)
<u>Diagnosis</u>					
Organic Brain Syndrome	0%	35%	65%	0%	(20)
Schizophrenia & Other Psychoses	3%	42%	46%	10%	(118)
Affective Disorders	0%	40%	55%	5%	(104)
Anxiety Disorders	0%	80%	20%	0%	(5)
Personality Disorders	3%	35%	57%	5%	(148)
Adjustment Disorders	0%	53%	44%	3%	(36)
Social Problems	0%	0%	100%	0%	(1)
Substance Abuse	2%	36%	57%	5%	(103)
Children's Disorders	11%	44%	44%	0%	(9)
Other Psychological Disorders	0%	50%	50%	0%	(8)
Mental Retardation	0%	67%	33%	0%	(3)
Deferred	0%	0%	100%	0%	(1)

See Note 7

Diagnosis categories are not mutually exclusive. Patients with dual or multiple diagnoses are reported

TABLE 3-13
Vermont Department of Developmental and Mental Health Services
TYPE OF ADMISSION AND LEGAL STATUS OF PATIENTS ADMITTED
Vermont State Hospital

Fiscal Year 1999

	<u>Legal Status</u>				<u>(N)</u>
	<u>Voluntary</u>	<u>Emergency</u>	<u>Forensic</u>	<u>Other</u>	
OVERALL	2%	40%	51%	6%	(224)
<u>Type of Admission</u>					
First Admission	0%	33%	63%	4%	(103)
Readmission	4%	46%	41%	8%	(121)

See Notes 18, 19 and 20.

TABLE 3-14
Vermont Department of Developmental and Mental Health Services
CATCHMENT AREA AND DISCHARGE RATE OF PATIENTS ADMITTED
Vermont State Hospital
Fiscal Year 1999

	Percent Discharged Within				(N)
	<u>1 Week</u>	<u>2 Weeks</u>	<u>1 Month</u>	<u>3 Months</u>	
OVERALL	16%	30%	54%	83%	(224)
<u>Catchment Area</u>					
CSAC (Addison)	30%	30%	60%	90%	(10)
FGI (Franklin)	25%	38%	56%	75%	(16)
HCHS (Chittenden)	9%	24%	49%	83%	(87)
LCMHS (Lamoille)	0%	0%	0%	100%	(1)
HCRSSVT (Southeast)	19%	46%	70%	95%	(37)
NEK (Northeast)	13%	27%	53%	73%	(15)
CMC (Orange)	17%	17%	50%	100%	(6)
RACS (Rutland)	17%	17%	50%	67%	(6)
UCS (Bennington)	9%	9%	55%	82%	(11)
WCMHS (Washington)	23%	37%	51%	74%	(35)

TABLE 3-15
Vermont Department of Developmental and Mental Health Services
AGE AND DISCHARGE RATE OF PATIENTS ADMITTED
Vermont State Hospital
Fiscal Year 1999

	Percent Discharged Within				(N)
	<u>1 Week</u>	<u>2 Weeks</u>	<u>1 Month</u>	<u>3 Months</u>	
OVERALL	16%	30%	54%	83%	(224)
<u>Age</u>					
13 - 19	25%	75%	83%	100%	(12)
20 - 34	16%	32%	60%	85%	(73)
35 - 49	18%	29%	51%	83%	(92)
50 - 64	8%	18%	45%	75%	(40)
65+	0%	14%	43%	71%	(7)

See Notes 4 and 21.

TABLE 3-16
Vermont Department of Developmental and Mental Health Services
GENDER AND DISCHARGE RATE OF PATIENTS ADMITTED
Vermont State Hospital
Fiscal Year 1999

	<u>Percent Discharged Within</u>				
	<u>1 Week</u>	<u>2 Weeks</u>	<u>1 Month</u>	<u>3 Months</u>	<u>(N)</u>
OVERALL	16%	30%	54%	83%	(224)
<u>Gender</u>					
Male	15%	30%	58%	83%	(154)
Female	17%	30%	47%	81%	(70)

See Note 21.

TABLE 3-17
Vermont Department of Developmental and Mental Health Services
DIAGNOSIS AND DISCHARGE RATE OF PATIENTS ADMITTED
Vermont State Hospital
Fiscal Year 1999

	Percent Discharged Within				(N)
	<u>1 Week</u>	<u>2 Weeks</u>	<u>1 Month</u>	<u>3 Months</u>	
OVERALL	16%	33%	58%	87%	(224)
<u>Diagnosis</u>					
Organic Brain Syndrome	0%	0%	35%	65%	(20)
Schizophrenia & Other Psychoses	9%	20%	42%	74%	(118)
Affective Disorders	21%	39%	63%	90%	(104)
Anxiety Disorders	60%	60%	60%	100%	(5)
Personality Disorders	20%	36%	60%	86%	(148)
Adjustment Disorders	28%	47%	61%	92%	(36)
Social Problems	0%	100%	100%	100%	(1)
Substance Abuse	8%	24%	54%	85%	(103)
Children's Disorders	0%	33%	67%	89%	(9)
Other Psychological Disorders	0%	25%	50%	100%	(8)
Mental Retardation	33%	33%	67%	100%	(3)
Deferred	0%	0%	0%	100%	(1)

See Note 7

Diagnosis categories are not mutually exclusive. Patients with dual or multiple diagnoses are reported under each appropriate diagnostic category.

TABLE 3-18
Vermont Department of Developmental and Mental Health Services
LEGAL STATUS AND DISCHARGE RATE OF PATIENTS ADMITTED
Vermont State Hospital
Fiscal Year 1999

	Percent Discharged Within				(N)
	<u>1 Week</u>	<u>2 Weeks</u>	<u>1 Month</u>	<u>3 Months</u>	
OVERALL	16%	30%	54%	83%	(224)
<u>Legal Status</u>					
Voluntary	20%	20%	20%	40%	(5)
Emergency	23%	41%	52%	82%	(90)
Forensic	10%	23%	60%	86%	(115)
Other	7%	14%	36%	71%	(14)

See Notes 19 and 21.

TABLE 3-19
Vermont Department of Developmental and Mental Health Services
TYPE OF ADMISSION AND DISCHARGE RATE OF PATIENTS ADMITTED
Vermont State Hospital
Fiscal Year 1999

	Percent Discharged Within				<u>(N)</u>
	<u>1 Week</u>	<u>2 Weeks</u>	<u>1 Month</u>	<u>3 Months</u>	
OVERALL	16%	30%	54%	83%	(224)
<u>Type of Admission</u>					
First Admisssion	20%	38%	63%	87%	(103)
Second Admission	12%	23%	47%	79%	(121)

See Notes 20 and 21.

TABLE 3-20
Vermont Department of Developmental and Mental Health Services
CATCHMENT AREA AND LENGTH OF STAY OF PATIENTS IN RESIDENCE AT END OF YEAR
Vermont State Hospital
Fiscal Year 1999

	<u>Median Length of Stay</u>	<u>Mean Length of Stay</u>	<u>(N)</u>
OVERALL	2 months	1 year, 6 months	(48)
<u>Catchment Area</u>			
CSAC (Addison)	-	-	(2)
FGI (Franklin)	4 months	4 months	(3)
HCHS (Chittenden)	1 month	1 year, 5 months	(22)
LCMHS (Lamoille)	-	-	(0)
HCRSSVT (Southeast)	1 year, 6 months	4 years, 11 months	(3)
NEK (Northeast)	9 months	1 year	(5)
CMC (Orange)	2 years, 5 months	1 year, 9 months	(3)
RACS (Rutland)	2 years, 4 months	2 years, 4 months	(2)
UCS (Bennington)	-	6 years, 9 months	(1)
WCMHS (Washington)	3 months	6 months	(7)

See Notes 2 and 22.

TABLE 3-21
Vermont Department of Developmental and Mental Health Services
AGE AND LENGTH OF STAY OF PATIENTS IN RESIDENCE AT END OF YEAR
Vermont State Hospital
Fiscal Year 1999

	<u>Median Length of Stay</u>	<u>Mean Length of Stay</u>	<u>(N)</u>
OVERALL	2 months	1 year, 6 months	(48)
<u>Age</u>			
13 - 19	0	0	0
20 - 34	1 month	6 months	(14)
35 - 49	4 months	2 years, 1 month	(20)
50 - 64	2 months	5 months	(9)
65+	2 years, 5 months	3 years, 9 months	(5)

See Notes 4 and 22.

TABLE 3-22
Vermont Department of Developmental and Mental Health Services
GENDER AND LENGTH OF STAY OF PATIENTS IN RESIDENCE AT END OF YEAR
Vermont State Hospital
Fiscal Year 1999

	<u>Median Length of Stay</u>	<u>Mean Length of Stay</u>	<u>(N)</u>
OVERALL	2 months	1 year, 6 months	(48)
<u>Gender</u>			
Male	4 months	2 years	(30)
Female	1 month	8 months	(18)

See Note 22.

TABLE 3-23
Vermont Department of Developmental and Mental Health Services
DIAGNOSIS AND LENGTH OF STAY OF PATIENTS IN RESIDENCE AT END OF YEAR
Vermont State Hospital
Fiscal Year 1999

	<u>Median Length of Stay</u>	<u>Mean Length of Stay</u>	<u>(N)</u>
OVERALL	2 months	1 year, 6 months	(48)
<u>Diagnosis</u>			
Organic Brain Syndrome	1 year, 1 month	3 years	(6)
Schizophrenia & Other Psychoses	2 months	1 year, 7 months	(32)
Affective Disorders	2 months	1 year, 5 months	(15)
Anxiety Disorders	-	-	(1)
Personality Disorders	7 months	1 year, 1 month	(7)
Adjustment Disorders	-	-	0
Social Problems	-	-	0
Substance Abuse	7 months	1 year, 9 months	(15)
Children's Disorders	-	-	-
Other Psychological Disorders	-	-	-
Mental Retardation	-	-	-
Deferred	-	1 month	(1)

See Note 7

Diagnosis categories are not mutually exclusive. Patients with dual or multiple diagnoses are reported under each appropriate diagnostic category.

TABLE 3-24
Vermont Department of Developmental and Mental Health Services
LEGAL STATUS AND LENGTH OF STAY OF PATIENTS IN RESIDENCE AT END OF YEAR
Vermont State Hospital
Fiscal Year 1999

	<u>Median Length of Stay</u>	<u>Mean Length of Stay</u>	<u>(N)</u>
OVERALL	2 months	1 year, 6 months	(48)
<u>Legal Status</u>			
Voluntary	1 year	1 year, 7 months	(6)
Emergency	2 months	1 year, 9 months	(13)
Forensic	1 month	1 year, 5 months	(23)
Other	1 year, 1 month	1 year, 4 months	(6)

See Notes 19 and 22.

TABLE 3-25
Vermont Department of Developmental and Mental Health Services
TYPE OF ADMISSION AND LENGTH OF STAY OF PATIENTS IN RESIDENCE AT END OF YEAR
Vermont State Hospital
Fiscal Year 1999

	<u>Median Length of Stay</u>	<u>Mean Length of Stay</u>	<u>(N)</u>
OVERALL	2 months	1 year, 6 months	(48)
<u>Type of Admission</u>			
First Admission	1 month	9 months	(18)
Readmission	6 months	1 year, 11 months	(30)

See Notes 20 and 22.

Part IV: Notes

1. VERMONT DEPARTMENT OF DEVELOPMENTAL AND MENTAL HEALTH SERVICES

The Vermont Department of Developmental and Mental Health Services is responsible for a variety of publicly funded outpatient, inpatient, and residential services provided to children and adults who have an emotional disturbance, mental illness, and/or developmental disability. These services are provided to individuals throughout the state under the auspices of the Department's Mental Health Division and Developmental Services Division. Many community mental health and developmental service providers also provide substance abuse services under contract with the State's Office of Alcohol and Drug Abuse Programs. This report describes clients served and services provided during FY1999 by the Vermont State Hospital and 15 Designated Agencies.

The Mental Health Division is responsible for the Vermont State Hospital and mental health programs at Vermont's Designated Agencies, including children's services programs, adult mental health outpatient programs, community rehabilitation and treatment programs, and emergency services programs. The Developmental Services Division is responsible for community developmental service programs at Vermont's Designated Agencies. In addition, the Developmental Services Division provides direct protective services to adults with developmental disabilities. Services provided by Protective Service workers employed by the Department of Developmental and Mental Services are not included in this report.

The Vermont State Hospital is a state-operated psychiatric hospital located in Waterbury, Vermont. The hospital serves patients on both a short-term and a long-term basis. Short-term patients include individuals who are experiencing an acute psychotic episode and criminal defendants referred to the hospital for psychiatric evaluation of sanity and/or competency to stand trial. Longer-term patients include patients with a chronic mental illness who continue to be too actively psychotic to be integrated into the community, and patients whose mental disorders and physical handicaps make them difficult to place outside the institution.

Children's services programs provide services to children and families who are undergoing emotional or psychological distress or are having problems adjusting to changing life situations. These programs primarily provide outpatient services (individual, group and family therapy, and diagnostic services), although many agencies also provide residential services for children and adolescents who have a severe emotional disturbance.

Adult mental health outpatient programs serve individuals over 18 years of age who do not have prolonged serious disabilities but who are experiencing emotional, behavioral, or adjustment problems severe enough to warrant professional attention.

Community Rehabilitation and Treatment (CRT) programs serve clients who are severely disabled because of mental illness. Frequently these programs are providing community services as an alternative to institutionalization. In addition to regular outpatient services, CRT programs provide day treatment services, case management services, vocational services and a variety of residential services to clients who have a chronic mental illness.

Substance abuse programs provide services to people with alcohol and/or drug abuse problems and their families in a community setting. These services include individual and group treatment, diagnosis and evaluation, and intensive day program.

Emergency service programs serve individuals who are experiencing an acute mental health crisis. Emergency services include diagnostic and psychotherapeutic services such as evaluation of the client and the circumstances leading to the crisis, crisis counseling, screening for hospitalization, referral and follow-up. These services are provided on 24-hour, 7-day per week basis with both telephone and face-to-face services available as needed.

The Developmental Services Division provides services that seek to support the capacity of individuals to live in their own homes and participate in their local schools, jobs and communities. In addition to the provision of training and direct support in living and work situations, staff enables people with disabilities to participate in community activities and develop friendships. Emphasis is placed on helping people access generic resources within their own communities and achieve independence from the developmental service system. Services for individuals with developmental disabilities are provided through 14 non-profit community developmental service providers located throughout the state. Nine are comprehensive community mental health centers, 4 are smaller specialized developmental service agencies, and one agency provides only vocational and day services. This report is based on a complete enumeration of client and services for 13 providers. SCC did not report any clients or services according to DDMHS report specifications.

Community agencies offer a comprehensive range of services designed to support individuals and families at all levels of need. Services range from individualized residential support and case management, to supported

employment and day services. The residential services include: developmental homes, supervised apartments, group homes, staffed apartments, intermediate care facilities and family support. Other services included: case management; supported employment; day services that emphasize community integration, mobility and self-sufficiency and that address a person's medical, emotional or psychological needs; and PASARR day services to nursing home residents who are diagnosed with mental retardation.

2. Designated Agencies

The Department of Developmental and Mental Health Services supports community mental health and developmental services provided by designated agencies. Each designated agency serves a designated service or catchment area. Together these CMH and CMR catchment areas cover the entire state. Population figures are 1998 projections based on data obtained from the Center for Rural Studies at the Vermont Department of Health.

The Counseling Service of Addison County (Addison) serves Addison County less the towns of Granville and Hancock.

Northwestern Counseling and Support Services (Franklin) services Franklin County and Grand Isle County.

The Howard Center for Human Services (Howard) serves Chittenden County. The merger of Howard with the Baird Center and Champlain Drug & Alcohol Services in 1995 significantly expanded the scope and volume of services provided. Comparisons to data on HCHS to previous years must keep this change in corporate configuration in mind.

Lamoille County Mental Health Services (Lamoille) serves Lamoille County.

Health Care and Rehabilitation Services of Southeastern Vermont (Southeast) serves Windham County and Windsor County less the towns of Bethel, Rochester, Royalton, Sharon and Stockbridge.

Northeast Kingdom Mental Health (Northeast) serves Caledonia, Essex and Orleans counties.

Clara Martin Center (Orange) provides mental health services to Orange County as well as the towns of Granville and Hancock in Addison County and the towns of Bethel, Rochester, Royalton, Sharon and Stockbridge in Windsor County.

Upper Valley Services (Upper Valley) provides developmental services to Orange County as well as the towns of Granville and Hancock in Addison and the towns of Bethel, Rochester, Royalton, Sharon and Stockbridge in Windsor County.

Rutland Mental Health Services (Rutland) serves Rutland County.

United Counseling Services (UCS) serves Bennington County.

Washington County Mental Health Services (Washington) serves Washington County.

The Northeastern Family Institute (NFI) in Burlington provides intensive residential treatment for children and adolescents from all parts of the State of Vermont who are emotionally disturbed.

Lincoln Street, Inc. (Lincoln) provides residential and case management services to developmentally disabled citizens of Southern Vermont.

Sterling Area Services (SAS) provides residential services and day treatment to developmentally disabled residents of central and northern Vermont.

Champlain Vocational Services (Champlain) provides day services and vocational services to developmentally disabled residents of Chittenden County.

3. Clients Served

This report is based on a complete enumeration of clients served by Children's Services programs, Adult Mental Health Programs, Community Rehabilitation and Treatment programs, Emergency Services programs, Substance Abuse programs, and by the Vermont State Hospital. Thirteen of 14 developmental service programs at designated agencies in Vermont are represented. Developmental service program clients who receive only respite

services are not included for some service providers. Clients involved in other programs such as Retired Senior Volunteers programs (RSVP), Head Start programs, Counter Measures Regarding Alcohol Safety on the Highway (CRASH) programs are included only if they were also served by Department of Developmental and Mental Health Services funded programs. Clients served by emergency service programs are included in this report only if they become registered clients of the agency. In many cases, clients served by emergency services do not become registered clients of the agency.

Tables that describe clients categorize them according to their primary program assignment rather than the program(s) by which they were served. Because of this, the numbers of clients served within each Designated Agency (DA) and Institution represent an unduplicated count of individual clients. Clients served by more than one program at a DA are counted only once. Individuals who were served by more than one DA, however, would be counted twice, as would individuals served by a DA and an institution.

Clients served and services provided by the Intensive Family Based Services (IFBS) programs at Addison, Franklin, Howard, Lamoille, Southeast, Rutland, and Washington are included as part of children's services in this report.

All Substance Abuse clients served, and services provided by designated agencies providers are included in this report. In statistical reports prior to FY1991, substance abuse services were excluded and people assigned to substance abuse programs were only included if they were also served by a mental health or developmental service program. For this reason, comparison of data on substance abuse clients in this report can be compared only back through FY1991.

Clients who had not been assigned to a treatment program as of the end of the fiscal year are reported as "unassigned" in the tables based on primary program assignment. These clients are individuals who have not had a complete diagnostic evaluation. These are primarily clients who have only been seen on an emergency basis, and clients who have only recently entered treatment. (Statewide, 26% of the clients who were not assigned to a treatment program at the end of FY1998 had only received emergency services during that year.) DAs that report serving more emergency services clients will tend to report more unassigned clients.

Tables that describe services provided by treatment programs at Designated Agencies categorize clients according to the program by which services were provided. Because of this, clients who received services from more than one treatment program will be counted more than once in tables that describe services provided, and the client totals in the tables that describe services will not equal the client totals in the tables that describe clients.

It should be kept in mind that many DAs do not register or record services to every individual who might be seen in the course of client treatment. Collaterals, such as parents, children, or spouses of registered clients, for instance, frequently receive services coincident to services to the primary client. Family therapy is especially likely to involve individuals who do not become registered clients so that the number of clients reported would be substantially fewer than the actual total number of individuals seen.

The rate of clients served per 1,000 population in Table 1-2 is presented as a comparable standardized measure of the proportion of the residents of specified geographical regions who are served by specified programs. This rate is computed according to the formula:

$$R = \frac{1,000C}{P}$$

where R is the rate of clients served per 1,000 population, C is the number of clients served, and P is the population of the geographic area in question. Catchment area populations are based on 1998 estimates.

4. Age

The age of clients was calculated from their date of birth and is current as of December 31, 1998, the midpoint of the period covered by this report. Date of birth is based on clients' self-report.

5. Income

Income is based on clients' self-reported gross annual household income. The income reported should include all sources of income including SSI, welfare payments, unemployment compensation, alimony and child support payments, in addition to income earned from employment or investment. All income from all members of a residential/economic unit should be included. If a client lives with unrelated others with whom he or she does not pool financial resources, income of the other resident(s) should not be counted toward the client's income.

Low reporting rates at some clinics are due to a local policy of not collecting income information from Medicaid clients. Statewide income data was not provided for 53% of all clients served during FY1999. Of those missing income data, 47% were Medicaid clients.

6. Responsibility for Fee

Responsibility for fee is reported as one of five categories: Medicaid, Medicare, other insurance, state agency contract, and uninsured. During FY1999, DAs could report up to three payers for each client, therefore, the categories are not mutually exclusive and clients may be counted in more than one category. "Medicaid" includes all clients who are covered by Medicaid and Medicaid Waiver. "Other Insurance" includes all clients with other third party insurance excluding Medicaid and Medicare. This category includes private insurance, service contracts, veterans administration, CHAMPUS, and worker's compensation. "State Agency Contracts" includes clients whose services are partly funded by DDMHS, ADAP, SRS and Vocational Rehabilitation contracts. Finally, the "Uninsured" category is the residual category for clients who are not reported in any of the other categories noted above.

It should be kept in mind that medical insurance does not necessarily cover mental health services and, even when these services are covered, the reimbursement may be substantially less than the cost of the services. Because of this, insured clients should be considered self-paying clients, to some degree, as well.

Information on responsibility for fee presented here is current as of the end of the report period. Since insurance coverage is subject to change, the insurance coverage reported here may not have been in effect for the entire year of the report.

7. Diagnosis

Diagnostic categories included in this report are based on the American Psychiatric Association's Diagnostic and Statistical Manual of Mental Disorders, Fourth Edition (DSM IV). Clients may receive more than one diagnosis. These clients will be reported under more than one diagnostic group. For this reason, the total number of diagnoses will exceed the total number of clients served. Specific diagnoses have been grouped into diagnostic categories according to the following specifications:

Organic Brain Syndromes:

Senile and Presenile Dementias (290.1x, 290.20, 290.21, 290.30, 290.4x, 290.00);
Some Organic Brain Syndromes (293.00, 293.81, 293.82, 293.83, 294.00, 294.10, 294.00, 294.10, 294.80, 310.10);
Psychoactive Substance-Induced Organic Mental Disorders (291.00, 291.10, 291.2x, 291.30, 291.40, 291.80, 292.00, 292.11, 292.12, 292.81, 292.82, 292.83, 292.84, 292.89, 292.90).

Schizophrenic and Other Psychotic Disorders:

Schizophrenic Disorders (295, 1x, 295.2x, 295.3x, 295.9x, 295.6x);
Paranoid Disorders (297.10, 297.30, 297.90, 298.30);
Autism (299.0x, 299.8x, 299.9x);
Psychotic Disorders not Classified Elsewhere (295.40, 295.70, 298.80, 298.90).

Affective Disorders:

Major Affective Disorders (296.2x, 296.3x, 296.4x, 296.5x, 296.6x);
Other Specific Affective Disorders (300.40, 301.13, 311.00)
Atypical Affective Disorders (296.70, 296.82).

Anxiety Disorders:

Phobic Disorders (300.21, 300.22, 300.23, 300.29);
Anxiety Neuroses (300.01, 300.02, 300.30);
Post Traumatic Stress Disorder (300.00, 308.30, 309.81, 309.89).

Personality Disorders:

Personality Disorders (301.00, 301.20, 301.22, 301.40, 301.50, 301.60, 301.70, 301.81, 301.82, 301.83, 301.84, 301.90);
Factitious Disorders (300.16, 300.19, 301.51).

Adjustment Disorders:

Adjustment Disorders (309.00, 309.23, 309.24, 309.28, 309.30, 309.40, 309.82, 309.83, 309.90).

Social Problems:

Conditions Not Attributable to a Mental Disorder that are a Focus of Attention or Treatment (15.81, 61.10, 61.20, 61.80, 62.20, 62.30, 62.82, 62.88, 62.89, 65.20, 71.01, 71.02).

Substance Abuse:

Substance Use Disorders (303.9x, 304.0x, 304.1x, 304.3x, 304.4x, 304.6x, 304.7x, 304.8x, 304.9x, 305.0x-305.7x, 305.9x);

Childhood Non-Psychotic Disorders:

Attention Deficit Disorder (314.00, 314.01, 314.80);

Conduct Disorder (312.00, 312.20, 312.90, 313.81);

Anxiety Disorders of Childhood or Adolescence (309.21, 313.00, 313.21).

Other Psychological Disorders:

Gender Identity Disorders (302.5x, 302.60, 302.85);

Paraphilias (302.10, 302.20, 302.30, 302.40, 302.81-302.84, 302.90);

Psychosexual Dysfunctions (302.70-302.76, 306.51);

Other Psychosexual Disorders (302.00, 302.89);

Psychological Factors Affecting Physical Conditions (316.00);

Disorders of Impulse Control (312.31-312.35, 312.39).

Mental Retardation/Developmental Disorders:

Mental Retardation (317.0x, 318.0x-318.2x, 319.0x);

Specific Developmental Disorders (315.00, 315.10, 315.31, 315.39, 315.50, 315.90).

In tables regarding designated agencies (Part II), organic brain syndromes and schizophrenic and other psychotic disorders have been collapsed together.

The diagnosis of patients who are admitted to the Vermont State Hospital for forensic observation or under emergency conditions is frequently deferred pending adequate contact to formulate an appropriate psychiatric diagnosis.

8. Problems

At intake, each client is assessed by a DA or institutional clinician or intake worker. Part of this assessment is a problem checklist. Beginning in FY1991, the previous 38-item checklist was replaced by a 13-item checklist for purposes of DDMHS reporting. Ten of these 13 items are variations on the old problem list. In addition, 3 new problem areas have been added to the list. Only the 10 items that could be mapped from the previous 38-item assessment are included in this report because the new items are only available for clients who recently entered the system. The problem areas are not mutually exclusive, as an individual may have more than one type of problem.

Since this assessment is conducted only at intake, the problems may not be current for long-term clients. Problems apparent at intake may have been resolved and/or new problems may have arisen.

Because of the changes in instrumentation and methodology, these problem assessments cannot be compared to problem assessments reported in DMHMR statistical reports prior to FY1991.

9. Length of Stay

Information on clients' length of stay is based on admission dates reported by designated agencies and institutions. These dates represent the most recent admission to treatment at the particular facility, not the date of their first admission. For this reason, these figures may substantially understate the total length of time clients have been in treatment.

Community programs vary in their standard operating procedures with regard to discharging and readmitting clients. Some programs routinely discharge clients after specified periods of inactivity. Other programs rarely discharge long-term clients with severe and persistent disorders.

10. Individual and Group

Individual and group services include individual, group, and family therapy. Outpatient services reported in this document refer to services received by clients. A group treatment session in which one clinician meets with five clients, for instance, is counted as five services. Individual treatment services involving couples or families may involve multiple services as well. Individual treatment services tend to last about one hour. Group treatment services average about 1 1/2 hours statewide. Individual and group services are reported for outpatient programs only.

Table 2-1 enumerates the services provided by the specified program regardless of the program to which the client was assigned.

Individual treatment is a method of treatment for developmental disorders which uses the interaction between a therapist and a patient, a couple, or a family, to promote emotional or psychological change to alleviate developmental disorders. Group therapy refers to a method of treatment of developmental disorders which uses the interaction between a therapist and two or more patients to promote emotional or psychological change to alleviate developmental disorders. Group therapy may, in addition, focus on patients' adaptive skills involving social interaction and emotional reactions to reality situations.

11. Day Services

Day Services include day activity, social recreation programming, day treatment, intensive day programming and day hospital. Day services average about 3.3 hours in duration statewide, but the average duration varies from less than 2 hours to more than 7 hours at the various providers.

Day Treatment Services (Table 2-2) include Day Activity, Day Treatment and Intensive Day programming, but do not include day hospital. This table enumerates the services provided by the specified program regardless of the program to which the client was assigned.

Day activity is primarily social and recreational services with minimal emphasis on structured, professionally rendered programming, which is provided outside the client's residential setting. These services are typically offered to older residents of community care (boarding) homes whose ability to function in the community can be enhanced or maintained through programs that resemble traditional senior citizens centers. The day activity program is required to provide a set of core, professionally monitored services including periodic evaluation of general health status; monitoring of health problems that can be managed in non-medical settings; nutrition services; counseling and training in the use of leisure time; and assistance with basic activities of daily living as necessary.

Day Treatment uses a variety of treatment modalities to promote emotional or psychological change or to alleviate the effects of developmental disorder or to prevent deterioration of the patient's emotional or physical condition. Services include supportive counseling, preventive or restorative services, vocationally habilitative services, recreational therapy, and instruction in self-care relating to health maintenance. Services must be at least two hours in duration and should meet the needs of the client as identified in the Individual Program Plan or Individualized Treatment Plan.

Two levels of Intensive Day Programming are provided to clients depending on their needs. Intensive Day Programming A services are offered to persons who require intensive, professionally directed and/or provided treatment or habilitation. This intervention is likely to include: training in basic self-care; speech, physical and/or occupational therapy; mobility training; and programming to reduce inappropriate and/or maladaptive behaviors. Intensive Day Programming B is an intervention designed primarily for individuals whose greatest barriers to increased independence are limitation in self-direction and the ability to achieve greater self-sufficiency in major aspects of daily life. Services to be offered include training the person to: follow verbal, pictorial, and written directions; perform multi-step tasks in proper sequence within an appropriate period of time; increase attention span, ask questions or seek assistance when needed; increase personal initiative; develop temporal skills, manage personal financial resources; independently use common community resources such as transit services; recognize situations that are dangerous or threatening to health and respond properly; and behave in a manner that is appropriate to the situation and to those (e.g., peers, teachers, supervisors, et. al.) with whom the individual is interacting.

12. Chemotherapy

Chemotherapy includes both the prescription by a physician or qualified nurse of psychoactive drugs to favorably influence or prevent mental illness and the monitoring and assessment of patient reaction to prescribed drugs. Chemotherapy services tend to average about 30 minutes in duration. Chemotherapy services are reported for

outpatient programs only.

13. Diagnosis and Evaluation

Diagnosis and evaluation refers to psychiatric, psychological, psychosocial and/or developmental assessment and the preparation of individual program plans, including the administration and interpretation of psychometric tests and the preparation of reports. Diagnosis and evaluation services average about one hour and twenty minutes in duration. Diagnosis and evaluation services are reported for outpatient programs only when they are recorded as a separate service. In some mental retardation programs, diagnosis and evaluation is considered to be part of the general service package and is not recorded as a separate service.

14. Case Management Services

Case management consists of a group of activities designed to assist clients in obtaining medical, educational, social and other external services to enhance community functions. Additionally, it encompasses non face-to-face interventions focusing upon treatment issues.

Case management services provided to clients of mental health programs include social support, telephone client support, service coordination, treatment planning/care review, collateral contact and collateral telephone contact and specialized rehabilitation services.

Case management services in developmental service programs include individual community integration, group community integration, service coordination/referral, monitoring and advocacy.

15. Vocational Services

Vocational services at designated agencies include vocational assessment, training, placement, and follow along, as well as sheltered employment and placement in supported work at private sector businesses. Mental health workers provide support and encouragement to both employees and employers. Vocational services in this report include services provided under contract with the Department of Developmental and Mental Health Services for specifically vocational programming. Other employment-related services that are reported under the general heading of support services, however, will not appear as vocational services in this report.

16. Residential Services

For purposes of this report, residential services include both community and institutional residential services. Community residential services include group homes, staffed apartments, intermediate care facilities for the developmentally disabled (ICFMR) and individualized placements that are funded by the Department of Developmental and Mental Health Services. These residential services frequently include case management, day services, and other therapeutic educational and supportive services as part of the overall residential service package. In previous reports, services provided under supervised apartment programs are treated as outpatient services, not residential services.

Community residential facilities that house community mental health and/or developmentally disabled clients but are not funded by the Department of Developmental and Mental Health Services are not included in this report. These facilities include community care homes, nursing homes, boarding houses, some intermediate care facilities for the developmentally disabled, and a number of other residential settings. Residential substance abuse treatments provided by Designated Agencies are also excluded from this report.

Group homes provide full-time supervised living situations for persons who do not require intensive training but for whom semi-independent living is not yet appropriate. The majority of these programs serve adults who are also enrolled in day activity and/or vocational training programs.

Staffed apartments are residential settings for one to three individuals. These residences provide intensive, individualized programs of habilitation. Staffed apartments maintain full-time, live-in staff. In addition, specialized services of professionals are also likely to be needed. In addition to residentially-based habilitation and training, residents should participate in other day services that are conducted away from the residence.

Intermediate care facilities for the developmentally disabled are residential settings that provide intensive programming for children and adults with severely handicapping conditions. Highly-structured developmental programming and supervision are provided by live-in staff. Residents of such facilities have substantial deficits in self-care skills and may have associated physical handicaps that severely limit their mobility.

Individualized placement services include developmental homes and therapeutic foster care. Developmental homes provide residential services offered within a typical family and community setting for individuals with developmental disabilities. Individualized services are offered to one or two persons in each home. Therapeutic foster care provides individualized treatment in a well-supervised, nurturing family environment to youth who are experiencing a severe emotional disturbance within a community-based, family environment. Similar to traditional foster family care, the child or adolescent is removed from his or her natural family and placed in a therapeutic foster home.

Generally, no more than one or two youth are placed in a home at the same time, enabling therapeutic foster parents to provide intensive one-to-one supervision. Therapeutic foster parents receive on-going training and supervision in order to acquire the skills necessary to implement the treatment plan. Extensive support services are provided to foster parents.

Community residential services consist of residential days. Where residential services are reported to the Department of Developmental and Mental Health Services in terms of hours in residence during periods of more than one day, the total residential days is derived by dividing the total residential hours by 24.

Institutional services are days in residence at the Vermont State Hospital. The day on which patients were admitted to these institutions is included, while the day patients were discharged is excluded.

17. Condition on Termination

Clinical staff are asked to rate the condition of each client whose case is closed as "improved," "unchanged," or "worse." These ratings represent the professional opinion of the clinicians. Condition on termination is not reported by the Vermont State Hospital.

Discharge rates reported for Designated Agency clients may underestimate the actual rates. This occurs because it was not possible to identify clients who were discharged during a quarter in which they received services and their condition on termination had not yet been rated.

Clients who died while they were on the rolls of the community program or institutions are counted as discharged clients and are included in the discharge rate.

18. Admissions and Discharges

Admissions to and discharges from the Vermont State Hospital include both first admissions and readmissions. Individuals with more than one admission or discharge during the year have been counted more than once in these totals.

For purposes of calculating total patient days and overall daily census, the day each patient is admitted to the hospital is counted as a full day in residence, while the day each patient is discharged is not counted as a day in residence.

19. Legal Status

Patients are admitted to the Vermont State Hospital in one of several legal statuses. These have been grouped into four categories for purposes of this report: voluntary, emergency, forensic and other. Emergency, forensic and other admissions are all involuntary admissions to the Vermont State Hospital.

Voluntary admissions include conditional voluntary admissions and truly voluntary admissions. In order to qualify as a conditional voluntary admission, the patient must have enough insight and capacity to make a responsible application. He or she must be mentally ill and in need of hospitalization. He or she must want to be admitted to the hospital as a voluntary patient; no third party may sign the patient in. Conditional voluntary patients must sign a consent form for admission which states that they understand their treatment will involve inpatient status, that they desire to be admitted to the hospital, and that they consent to admission voluntarily, without any coercion or duress. There is no special time limit on this type of admission. When the treatment team feels the patient is well enough to leave the hospital, he or she may be placed on a pre-placement visit, conditionally released, or discharged.

Truly voluntary admissions are similar to conditional voluntary admissions except that the patient must be discharged immediately when he or she gives notice.

Of the 5 voluntary admissions to the Vermont State Hospital during FY1999, all were conditional voluntary admissions, none were truly voluntary.

Emergency admission includes admissions for emergency examination and admissions under a warrant for immediate examination. Admissions for emergency examination occur upon written application by an interested party accompanied by a certificate signed by a licensed physician who is not the applicant. The application sets forth the facts and circumstances which constitute the need for an emergency examination and which show that the person is in need of treatment. After being examined by a VSH psychiatrist and found to be in need of hospitalization, the application for involuntary treatment is filed with the Waterbury Circuit Court. A hearing date is then set. (Patients are sometimes administratively discharged or conditionally released prior to the hearing date.)

Admissions under a warrant for immediate examination occur in emergency circumstances in which a certification by a physician is not available without serious and unreasonable delay and when personal observation of the conduct of a person constitutes reasonable grounds to believe that the person is in need of treatment and that he or she presents an immediate risk of serious injury to self or others if not restrained. A law enforcement officer or mental health professional may make an application, not accompanied by a physician's certificate, to any district or superior judge for a warrant for an immediate examination. If the judge is satisfied that a physician's certificate is not available without serious and unreasonable delay and that probable cause exists to believe that the person is in need of an immediate examination, the judge may order the person to submit to an immediate examination at the Vermont State Hospital. Upon admission, he or she shall be immediately examined by a licensed physician. If the physician certifies that the person is in need of treatment, the person shall be held for an emergency examination (discussed above). If not certified, the person must be discharged immediately.

Of the 90 emergency admissions to the Vermont State Hospital during FY1999, 86 involved emergency examinations and 4 involved warrants for immediate examination.

Forensic admissions include admissions for court-ordered observation and commitments following competency and hospitalization hearings. Admissions for observation occur when a district court sends a criminal defendant to the Vermont State Hospital for psychiatric evaluation. An outside forensic psychiatrist sees the patient to determine if he or she was insane at the time of the alleged offense, had the mental state required for the offense charged, or is competent to stand trial for the alleged offense. These orders vary from 15 to 60 days. These patients cannot leave the hospital or be released from the hospital without an order from the court. Once the examination has been completed and the evaluation is received by the court, a hearing date is set for final disposition.

A commitment following a competency and hospitalization hearing is a civil commitment following an observation order and a hearing on the question of competency to stand trial and sanity at the time of the offense. In most cases it means that a person has been found not competent to stand trial and in need of hospitalization. All relaxation of restrictions must be approved by the head of the hospital. Some patients have to be returned to court before being released to the community, and in these cases all requests for relaxation of restrictions must be approved by the head of the hospital and the Commissioner. Prior to discharge, clear-cut aftercare plans must be approved by the head of the hospital, and the state's attorney requires a 10-day written notice prior to any release.

Of the 115 forensic admissions to the Vermont State Hospital during FY1999, 113 were for observation and 2 were for commitment following competency and hospitalization hearings.

Other types of legal status include revocation of conditional release, revocation of orders of non-hospitalization, involuntary court commitment for 90 days, and transfers under interstate compact. A revocation of conditional release occurs when the head of the hospital revokes a conditional discharge before that discharge becomes absolute because the patient failed to comply with the conditions of the discharge. A revocation of orders of non-hospitalization occurs when a judge revokes an order of non-hospitalization because the patient failed to comply with the conditions of the order. An involuntary court commitment for 90 days applies to a patient who has been committed by the court after having been found mentally ill and in need of treatment. This is a civil commitment for a period not to exceed ninety days. If, prior to the expiration of the court commitment, the treatment team feels the patient is not ready to leave the hospital, they may apply for continued treatment. If the patient is well enough to leave the hospital, he or she may be discharged at the expiration of the court commitment order. Transfers under interstate compact usually occur when the patient is a former Vermont State Hospital patient (this is not a necessary condition, however) and is in an institution in another state. When both states (Departments of Developmental and Mental Health Services) agree that it would be in the best interest of the patient to return him or her to this hospital, the patient is transferred on a "transfer under the interstate compact." The patient must be committed to the hospital in the other state since voluntary patients cannot be transferred under this compact.

Of the 14 VSH admissions with a legal status listed as "other" in this report, 5 were involuntary court orders for 90 days, none were revocations of conditional release, 5 were return orders of non-hospitalization, 1 was interstate compact, and none were other.

20. Type of Admission

Patients reported as first admissions to the Vermont State Hospital have had no previous admissions to that institution. Patients reported as readmission have previously been admitted to the hospital, although those admissions may not have occurred during the report period. The reader should keep in mind that the length of stay of first admissions includes all of the time these patients have spent in the Vermont State Hospital while the length of stay of readmission includes only the current admission which may be only a fraction of their total time in the hospital.

21. Discharge Rate

The discharge rate for clients admitted to the Vermont State Hospital during FY1999 (Tables 3-14 through 3-19) is based on the number of days between each patient's admission to the hospital and his or her discharge. Patients discharged six or fewer days after their admission are reported as discharged within 1 week, patients discharged 13 or fewer days after their admission are counted as discharged within 2 weeks, etc. It should be kept in mind that these discharge rates are cumulative, not mutually exclusive. Patients counted as being discharged within one week of their admission are also counted as being discharged within two weeks of their admission, etc.

22. Length of Stay

Two measures of the length of stay of patients in residence at the Vermont State Hospital at the end of the fiscal year are presented in Tables 3-20 through 3-25. The arithmetic "mean" is derived by adding the length of time between each patient's most recent admission and the last day of the fiscal year (June 30, 1999) and dividing the grand total by the number of patients in residence at the end of the year. The "median" length of stay is the time between the most recent admission and the end of the year for the patient who had been at the hospital as long as half of the patients in residence. The median is the fiftieth percentile.

At any given time, many patients will have been in the hospital relatively short periods of time while a few patients will have been in the hospital for very long periods of time. Because of this the distribution of lengths of stay is "skewed to the right." In this situation the mean is always greater than the median. The arithmetic mean presents a more accurate picture of the total utilization of the Vermont State Hospital by all patients in the various categories reported, while the median presents a more accurate picture of the length of stay of individuals in the categories.